

# Viewing card, account or device data exempted from the velocity checks

You can have velocity checks configured in your [Computop Paygate](#) as an additional security measure.



## Velocity checks

Velocity checks can only be created and viewed by [Computop Helpdesk](#). Please contact [Computop Helpdesk](#) to have velocity checks changed, created or removed.

Velocity checks are tools used to check parameters that are automatically queried each time before an operation is created. A rule could, for example, be that a maximum of two payments are permitted using one credit card within a set period of time. If you create a list entry in the SecurePay white list, the account or device data that were entered are exempted from the velocity checks. You can, for example, use this to save the IP addresses of large, individual corporate customers so that the limitation to how many operations can be created within a given time period does not apply to them.

You can use the tab "Fraud prevention" "White List SecurePay" to search for and view and filter blacklisted card, account or device data. Furthermore, you can exempt new card, account or device data from the velocity checks.



## Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

[Computop Analytics](#)

## Overview of the search criteria

1. "Period" selection field
2. "Operation characteristics" selection field
3. "Search and Filter" button
4. "New entry list" button
5. "Upload csv" button

## Activating the "Period" selection field

When you click in the input fields for the date, a calendar opens in which you can select a date. When you click in the input fields for the time, you can define a time for the search.

## Activating the "Operation characteristics" selection field

Blacklisting characteristics describe the type of blacklisting that applies. You can enter a blacklisting characteristic: Specific details.

## Selecting specific details

Descriptions of the specific details can be found in the "Specific detail" table below.



## Input field next to the drop-down "No specific detail" menu.

The input field next to the drop-down "No specific detail" menu allows you to narrow the search to a character string. The character string that is entered depends on the specific detail selected in the drop-down "No specific detail" menu.

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No specific detail

No specific detail

Account data/card number

IP address

Device-ID

Specific detail	Description
Account data/card number	The account number is a country-specific number and is used to identify a bank account. The card number is the number on the credit card that allows a unique assignment.
IP address	The IP address is a standardised numerical label that allows every end device connected to the internet to be identified uniquely
Device ID	The device ID is the ID of the device in Computop Paygate, which allows a unique assignment of the end device

## Adding a new list entry to the SecurePay white list

View operations

Create processes

Final processes

Dashboard

Global search

Administration

Logout

User: XXXXX

Merchant: XXXXXXXXXXXX

Black list

Black List SecurePay

White List

White List SecurePay

Search and Filter

Period

From 10/12/2020 00:00:00

Until 10/12/2020 23:59:59

Operation characteristics

No specific detail

Upload csv

New entry list

Search and Filter

1. "Period" selection field
2. "Operation characteristics" selection field
3. "Search and Filter" button
4. "New entry list" button
5. "Upload csv" button

Proceed as follows to add a new list entry to the SecurePay white list:

1. Click on the "New entry list" button.

The "New entry list" window opens.

New entry list

Operation characteristics

Type of blacklisting

Account data/card number

Listed value

Account data/card number

Add data entry

1. Drop-down "Type of blacklisting" menu
2. "Listed value" input field
3. "Add data entry" button

Card

Card

IBAN

Device-ID

Type of blacklisted data	Description
Card	Used to blacklist a credit card number
IBAN	Used to blacklist an IBAN
Device ID	Used to blacklist the device ID of a device

2. Select the type of blacklisting from the drop-down "Type of blacklisting" menu.



#### "Listed value" input field

The character string entered depends on the blacklisting characteristics selected beforehand in the drop-down "Type of blacklisting" menu.

3. Enter the card number, IBAN or device ID in the "Listed value" input field.

4. Click on the "Add data entry" button.

[Computop Analytics](#) verifies the data entered. If the data are invalid, a message showing the reason why will appear in red. If the data are valid, the card number, the IBAN or the device ID is used to create a list entry in the SecurePay white list.

## Exempting several card, account or device data from velocity checks using a CSV file

You can use the "Upload csv" button to exempt several card, account or device data from the velocity checks by using a CSV file. To do so, collect data such as the credit card number, account number or device ID in a CSV file, which you can then upload to [Computop Analytics](#).



#### CSV file

A detailed description of the format of the CSV file can be found in the chapter that covers how to [compile a CSV file for import](#).

If you upload a CSV file to [Computop Analytics](#), [Computop Paygate](#) will create list entries for the exemptions saved to the CSV file.

View operations | Create processes | Fraud prevention | Dashboard | Global search | Administration | Logout

User: XXXXX Merchant: XXXXXXXXXXXX

Black list | Black List SecurePay | White List | White List SecurePay

Search and Filter

Period From: 12/12/2020 00:00:00 Until: 12/12/2020 23:59:59

Operation characteristics: No specific detail

Upload csv | New entry list | Search and Filter

1. "Period" selection field
2. "Blacklisting characteristics" selection field
3. "Search and Filter" button
4. "New entry list" button
5. "Upload csv" button

1. Click on the "Upload csv" button.

The "Upload csv" window opens.

## Upload csv

Choose file

1. "Browse..." button
2. "Upload csv" button

2. Click on the "Browse..." button.

The file explorer opens on the computer.

3. Select the CSV file on the computer.

4. Click on the "Upload csv" button.

[Computop Analytics](#) verifies the CSV file. If the CSV file is invalid, a message showing the reason why will appear in red. IF the CSV file is valid, the list entries are created.

## Opening the detailed view of a list entry

You can open the detailed view for every list entry in the search results. More information about the blacklisting characteristics are shown to you in the detailed view. Moreover, you can delete this entry in the detailed view of a list entry.

Proceed as follows to open the detailed view of the list entry:

Search and Filter

Period From: 10/12/2020 00:00:00 Until: 10/12/2020 23:59:59

Operation characteristics: No specific detail

1. "Period" selection field
2. "Blacklisting characteristics" selection field
3. "Search and Filter" button
4. "New entry list" button
5. "Upload csv" button

1. Select the period.

2. Select the blacklisting characteristics.

3. Click on the "Search and Filter" button.

[Computop Analytics](#) verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.

Creation date	Merchant	Type of blacklisting	Listed value	Status
28/10/2020 13:49:02	XXXXXXXXXXXX	Device-ID	1234567891234	Blocking active
28/10/2020 13:49:13	XXXXXXXXXXXX	Device-ID	xxxxxxxxxxxx	Blocking inactive
10/11/2020 15:55:41	XXXXXXXXXXXX	Card	123456xxxx2354	Blocking active
10/11/2020 16:01:38	XXXXXXXXXXXX	Card	99999xxxx9999	Blocking active

1. "Listed value" column
2. Name of the blacklisted list entry

3. Click on the value listed for the required list entry in the "Listed value" column.

The detailed view of the list entry opens.

#### Detailed view of list entry

Operation characteristics	Creation date	18/11/2020 15:33:50
	Type of blacklisting	Account data/card number
	Listed value	1234xxxx9123
	Status	White List is active
Delete entry		

1. Operation characteristics
2. "Delete entry" button



The "operation characteristics" refers to "blacklisting characteristics" in this case

Blacklisting characteristics were accidentally designated as operation characteristics. Please note that this actually refers to blacklisting characteristics.

Operation characteristics show you the date of creation, the type of blacklisting with the corresponding card number, IBAN or device ID and the status of the list entry.

You can use the "Delete entry" button to delete the list entry from the SecurePay white list.

## Exporting search results

You can export the search results as an Excel file for further processing.

Proceed as follows to export the search results:

1. Activate values in the selection fields.
2. Click on the "Search and Filter" button.

The application verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.

Operations | Search and Filter

Period: From 18/11/2020 To 18/11/2020

Operation characteristics: No specific detail Detail

Characteristics of Payment: All payment types

Amount: 100.00

Search and Filter

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Creation date	Merchant	Merchant reference number	Reference number	Type of Transaction	Status	Currency	Amount Authorization	Amount Capture	Amount Refund
17/09/2020 16:34:21	XXXXXXXXXXXX	-	-	Card - Visa	ERROR	EUR	-	-	-
04/11/2020 13:59:14	XXXXXXXXXXXX	Test123	Test123	Card - American Express	ERROR	GBP	-	-	-
04/11/2020 13:59:21	XXXXXXXXXXXX	Test123	Test123	Card - Visa	OK	GBP	100.00	100.00	-
04/11/2020 15:14:52	XXXXXXXXXXXX	Test0112	Test0111	Card - Visa	OK	CAD	100.00	100.00	-
10/11/2020 15:43:30	XXXXXXXXXXXX	Test	1111	Card - Visa	OK	EUR	-	-	-
10/11/2020 15:45:28	XXXXXXXXXXXX	Test	111	Card - Visa	ERROR	EUR	-	-	-
10/11/2020 16:34:31	XXXXXXXXXXXX	12345	12345	Card - Visa	OK	EUR	123.00	-	-
10/11/2020 16:34:37	XXXXXXXXXXXX	12345	12345	Card - Visa	ERROR	EUR	-	-	-
10/11/2020 12:53:28	XXXXXXXXXXXX	Test	1111	Card - Visa	ERROR	EUR	-	-	-
10/11/2020 12:53:48	XXXXXXXXXXXX	Test	1111	Card - Visa	OK	EUR	110.00	-	-

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1. "Export" button

3. Click on the "Export" button.

The search results are issued as a CSV file ready to download.