

Viewing blacklisted card, account or device data

You can use the tab "Fraud prevention" "Black list" to search for and filter blacklisted card, account or device data. It allows you to set filters for the time period and the blacklisting characteristics. Furthermore, you can also [blacklist specific card, account or device data](#) in Computop Paygate to protect yourself for payments with fraudulent card, account or device data. You have the option to open a detailed view of all blacklisted card, account or device data in the detailed view of the list entry in order to obtain all information about the blacklisting characteristics.

Deleting list entries

You cannot delete list entries. To have list entries deleted, please contact [Computop Helpdesk](#).

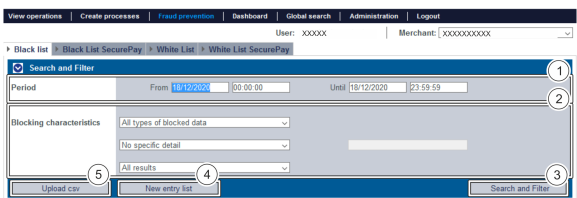
You can override blacklisted card, account or device data by switching the status of the list entry to inactive.

Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Computop Analytics

Overview of the search criteria



1. "Period" selection field
2. "Blocking characteristics" selection field
3. "Search and Filter" button
4. "New list entry" button
5. "Upload csv" button

On this page

- Overview of the search criteria
 - Activating the "Period" selection field
 - Activating the "Blocking characteristics" selection field
 - Selecting the type of blacklisted data
 - Selecting specific details
 - Selecting the status
- Opening the detailed view of a list entry
- Switching blacklisted card, account or device data to active/inactive
 - Exporting search results

Activating the "Period" selection field

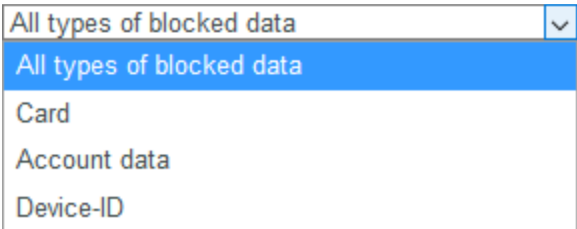
When you click in the input fields for the date, a calendar opens in which you can select a date. When you click in the input fields for the time, you can define a time for the search.

Activating the "Blocking characteristics" selection field

Blacklisting characteristics describe the type of blacklisting that applies. You can enter three different blacklisting characteristics ([Fig. Overview of search criteria/2](#)): Type of blacklisted data, specific details and status.

Selecting the type of blacklisted data

Descriptions of the types of blacklisted data can be found in the "All types of blacklisted data" table below.



Type of blacklisted data	Description
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In this section

- Activating fraud prevention (optional)
- Blacklisting card, account or device data
- Searching and managing authorised credit card BIN ranges
- Viewing blacklisted card, account or device data
- Viewing card, account or device data blacklisted by the velocity checks
- Viewing card, account or device data exempted from the velocity checks

Card	Blacklisted credit cards
Account data	Blacklisted account data
Device ID	Blacklisted device ID of a device

Selecting specific details

Descriptions of the specific details can be found in the "Specific details" table below.



Input field next to the drop-down "No specific detail" menu.

The input field next to the drop-down "No specific detail" menu allows you to narrow the search to a character string. The character string that is entered depends on the specific detail selected in the drop-down "No specific detail" menu.

No specific detail

▼

No specific detail

Card number

IBAN

Account number @ banking code / sort code (UK)

Device-ID

Specific detail	Description
Card number	The card number is the number on the bank card that allows a unique assignment
IBAN	An IBAN is a standardised international bank account number and is used to identify a bank account. The IBAN is comprised of the bank code, the previous account number, the country code (DE for Germany) and the two-digit validation code.
Account number @ bank code	The account number is a country-specific number and is used to identify a bank account. The bank code is a reference number used in Germany and Austria, which allows unique identification of the credit institute.
Device ID	The device ID is the ID of the device in Computop Paygate, which allows a unique assignment of the end device

Selecting the status

Descriptions of the statuses can be found in the "Status" table below.

All results

▼

All results

Blocking activ

Blocking inactive

Status	Description
Blocking active	Blacklisting is active
Blocking inactive	Blacklisting is inactive

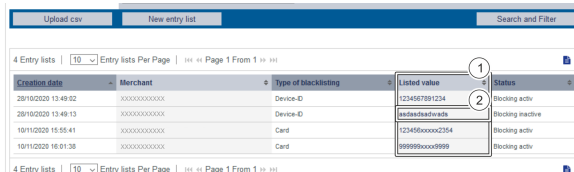
Opening the detailed view of a list entry

You can open the detailed view for every list entry in the search results. More information about the blacklisting characteristics are shown to you in the detailed view. Moreover, you can switch entry in the black list to inactive in the detailed view of the list entry.

Proceed as follows to open the detailed view of the list entry:

1. Activate values in the selection fields.
2. Click on the "Search and Filter" button.

Computop Analytics verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.



The screenshot shows a table with columns: Creation date, Merchant, Type of blacklisting, Listed value, and Status. There are four rows of data. Two red boxes with numbers are overlaid on the table: box 1 points to the 'Listed value' column header, and box 2 points to the 'Listed value' cell of the first row.

Creation date	Merchant	Type of blacklisting	Listed value	Status
28/10/2020 13:49:02	XXXXXXXXXXXX	Device-ID	1234567891234	Blocking activ
28/10/2020 13:49:13	XXXXXXXXXXXX	Device-ID	deactivatedforactive	Blocking inactive
10/11/2020 15:55:41	XXXXXXXXXXXX	Card	123456xxxxx2354	Blocking activ
10/11/2020 16:01:38	XXXXXXXXXXXX	Card	xxxxxxxxxx9999	Blocking activ

1. "Listed value" column
2. Name of the blacklisted list entry

3. Click on the value listed for the required list entry in the "Listed value" column.

The detailed view of the list entry opens.

Detailed view of list entry



The screenshot shows a detailed view of a list entry. It has a table with two columns: 'Blocking characteristics' and 'Creation date'. The 'Blocking characteristics' column has sub-rows for 'Type of blacklisting', 'Listed value', and 'Status'. The 'Creation date' column has a single value. A 'Change details' button is at the bottom right.

Blocking characteristics	Creation date
Type of blacklisting	28/10/2020 13:49:02
Listed value	Device-ID
Status	1234567891234
	Blocking activ

Change details

Switching blacklisted card, account or device data to active/inactive

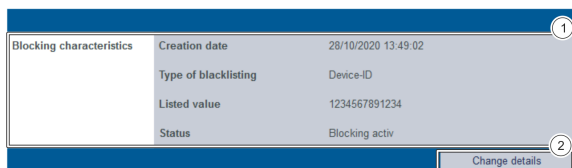
You can deactivate blacklisted data, or activate them again, at any time.

Proceed as follows to override blacklisted card, account or device data:

1. Open the detailed view of a blacklisted list entry.

The detailed view of a list entry opens.

Detailed view of list entry



The screenshot shows the same detailed view of a list entry as before. Two red boxes with numbers are overlaid: box 1 points to the 'Blocking characteristics' column header, and box 2 points to the 'Change details' button.

Blocking characteristics	Creation date
Type of blacklisting	28/10/2020 13:49:02
Listed value	Device-ID
Status	1234567891234
	Blocking activ

Change details

1. Blacklisting characteristics
2. "Change details" button

2. Click on the "Change details" button.

The selection field for the status appears.

Detailed view of list entry

Blocking characteristics	Creation date	28/10/2020 13:49:02
	Type of blacklisting	Device-ID
	Listed value	1234567891234
	Status	Blocking active
Cancel action	Confirm	

1. Drop-down "Blocking active/inactive" menu
2. "Confirm" button

Blocking active	▼
Blocking active	
Blocking inactive	

3. Select "Blocking active" or "Blocking inactive" from the drop-down menu.

4. Click on the "Confirm" button.

Computop Analytics switches the list entry to active or inactive.

Exporting search results

You can export the search results as an Excel file for further processing.

Proceed as follows to export the search results:

1. Activate values in the selection fields.
2. Click on the "Search and Filter" button.

The application verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.

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Creation date	Merchant	Merchant reference number	Reference number	Type of Transaction	Status	Comment	Amount Authorization	Amount Capture	Amount Refund
17/09/2020 16:34:21	XXXXXXXXXXXX	-	-	Card - Visa	ERROR	EUR	-	-	-
04/11/2020 13:59:14	XXXXXXXXXXXX	Test023	Test023	Card - American Express	ERROR	GBP	-	-	-
04/11/2020 13:59:21	XXXXXXXXXXXX	Test023	Test023	Card - Visa	OK	GBP	100.00	100.00	-
04/11/2020 16:14:52	XXXXXXXXXXXX	Test012	Test011	Card - Visa	OK	CAD	100.00	100.00	-
10/11/2020 16:43:39	XXXXXXXXXXXX	Test	1111	Card - Visa	OK	EUR	-	-	-
10/11/2020 16:45:28	XXXXXXXXXXXX	Test	111	Card - Visa	ERROR	EUR	-	-	-
10/11/2020 16:54:21	XXXXXXXXXXXX	Test	12345	Card - Visa	OK	EUR	123.00	-	-
10/11/2020 16:54:37	XXXXXXXXXXXX	Test	12345	Card - Visa	ERROR	EUR	-	-	-
13/11/2020 12:53:28	XXXXXXXXXXXX	Test	1111	Card - Visa	ERROR	EUR	-	-	-
13/11/2020 12:53:48	XXXXXXXXXXXX	Test	1111	Card - Visa	OK	EUR	110.00	-	-

1. "Export" button

3. Click on the "Export" button.

The search results are issued as a CSV file ready to download.