

Exporting operations with all information

The "View operations Data export" tab allows you to export all information saved in the application as a CSV file. Furthermore, you can save the settings that were activate for the data export. Depending on the syntax used by the application, different separators are preferred for further processing of the CSV data sets. This is why you have the option to select the separator prior to export.

Overview of the selection fields for data export

1. "Period" selection field
2. "Select all" selection field
3. "Operation data" selection field
4. "Status data" selection field
5. "Card data" selection field
6. "Account data" selection field
7. "Wallet data" selection field
8. "Factoring data" selection field
9. "Personal data" selection field
10. "Address and credit check" selection field
11. "IP data" selection field
12. "Information about your shopping cart" selection field
13. "Execute action" button
14. Drop-down "Select action" menu
15. Drop-down "Separator" menu



Information on export data

Please keep in mind that the data available depend on the payment and the parameter that are sent to Computop Paygate, too.



Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Computop Analytics

On this page

- Overview of the selection fields for data export
- Activating or deactivating all selection fields
 - Activating the "Period" selection field
- Activating the "Operation data" selection field
- Activating the "Status data" selection field
- Activating the "Card data" selection field
- Activating the "Account data" selection field
- Activating the "Wallet data" selection field
- Activating the "Factoring data" selection field
- Activating the "Personal data" selection field
- Activating the "Address and credit check" selection field
- Activating the "IP data" selection field
- Activating the "Information about your shopping cart" selection field
- Starting data export or saving settings

In this section

- Displaying an operation
- Displaying payment transactions for an operation
- Exporting operations with all information
- Finding operations using the global search (optional)
- Search for operations for an account number
- Searching for and filtering operations
- Searching for operations for a payment method or a payment method provider
- Searching for settlement files

Activating or deactivating all selection fields

The "Select all" selection criterion allows you to activate or deactivate all selection fields for data export.



"Select all" selection field

Any selection fields for data export that have already been selected will be lost when you activate or deactivate the "Select all" selection criterion.

Activating the "Period" selection field

When you click in the input fields for the date, a calendar opens in which you can select a date. When you click in the input fields for the time, you can define a time for the search.

Activating the "Operation data" selection field

Operation data are general information about an operation.

Operation data

☒ Merchant	☒ Payment-ID	☒ Merchant reference number
☒ Former merchant reference number	☒ Reference number	☒ Former reference number
☐ Merchant- ID	☒ Payment Method	☒ Currency
☒ Amount	☒ User Data	☒ Requested service
☒ Provider Token	☒ Provider-ID	☒ Source

Selection criterion	Description	Parameter in Paygate
Merchant	MerchantID assigned by Computop	MID
Payment ID	PaymentID automatically assigned and unique for each payment process	PayID
Merchant reference number	Merchant's transaction number	TransID
Former merchant reference number	depricated	<i>depricated</i>
Reference number	The merchant reference number is a merchant code assigned by you to identify an operation	RefNr
Former reference number	depricated	depricated
Merchant ID	MerchantID at your credit card acquirer (also known as "AcceptorId" or "VU-Nummer")	---
Payment method	Payment method used for payment process, e.g. "Card - Visa" or "eWallet - Bluecode"	
Currency	Currency (ISO, Alpha-3) used for payment process, e.g. "EUR", "GBP", "USD"	Currency
Amount	Amount in smallest currency, e.g. 123 for 1,23 EUR	Amount
User data	You may put some information to your own purpose	UserData
Requested service		
Provider token	Unique transaction token of the external service provider. Normally used with credit cards for recurring payments.	TokenExt
Provider ID	Unique transaction ID of the external service provider to identify a payment process	TransactionID
Source		

Activating the "Status data" selection field

Status data are information about the creation data and the current status of an operation.

Status Data

☒ Creation date	☒ Time of Capture	☒ Time of Credit
☒ Time of EPA-creation	☒ Current status	☒ Current code

Selection criterion	Description	Parameter in Paygate
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Creation date	Date / time for creation of payment process	n/a
Time of capture	Date / time for capture of payment process	n/a
Time of credit	Date / time for credit/refund of payment process	n/a
Time of EPA creation	Date / time of EPA (credit card settlement), optional	n/a
Current status	Current status of payment process: ERROR or OK	
Current code	Detailed response code, see: A4 Error codes	

Activating the "Card data" selection field

Card data are information about an operation that was paid using a credit card.

Card data

☒ Card brand	☒ Card number	☒ Pseudo card number
☐ Card holder	☒ Country of Origin	☐ Issuer bank
☒ Approval code	☒ Type of capture	☒ Card holder information 1
☒ Card holder information 2		
3-D secure		
☒ Authentication number	☒ Status	☐ ECI value
☐ Card holder information	☐ 3-D Version (Directory Server)	☐ 3-D Version (Processing)
☐ Authentication Type	☐ Authentication Method (cardholder)	☐ Fallback Reason
☐ Challenge Indicator (Requested)	☐ Transaction Status	☐ Transaction Status Reason
☐ Exemption Processing (Requested)	☐ Exemption Processing (Result)	☐ Whitelist Status

Selection criterion	Description	Parameter in Paygate
Card brand	Card brand for a credit card payment, e.g. Visa, MasterCard	CCBrand
Card number	Masked card number; due to PCI DSS regulation the card number is shown with 6 digits, "X", and 4 digits	MaskedPan
Pseudo card number	Pseudo card number generated by Computop Paygate; this number can be handled and stored by the merchant without specific PCI DSS requirements.	PCNr
Card holder	Name of card holder - if present	CreditCardHolder
Country of origin	Country of credit card issuer bank - if present	IssuerCountry
Approval code	Approval code of credit card acquirer - if present	ApprovalCode
Type of capture	Type of capture (MANUAL, AUTO) - if present	Capture
Card holder information 1	Value shown on card holder accounting statement - depending on paymethod	Textfeld1
Card holder information 2	Value shown on card holder accounting statement - depending on paymethod	Textfeld2
3-D secure		
Authentication number	3-D Secure authentication value	CAVV
ECI value	Electronic commerce indicator returned by acquirer / scheme	ECI / ECI3D
Status	Status of 3-D secure authentication	

Activating the "Account data" selection field

Account data are information about an operation that was paid on account.

Account data

☒ Account number	☒ Bank code	☒ Account holder
☒ IBAN	☒ Pseudo account number (PBAN)	☒ BIC
☒ MandateID	☒ Date of signature	☒ Bank
☒ Card sequence number	☒ Country	☒ City of residence
☒ Date of execution	☒ Transaction-ID	

Selection Criterion	Desription	Parameter in Paygate
Account number	Account number or IBAN - depending on paymethod	BankAccount
Bank code	Bank code or BIC - depending on paymethod	BankCode
Account holder	Account holder	AccOwner
IBAN	IBAN - depending on paymethod	IBAN
Pseudo account number (PBAN)	Pseudo bank account number generated by Computop Paygate	PBAN
BIC	depending on paymethod	BIC
Mandate ID	SEPA Mandate ID	MandateID
Date of signature	Date of signature of SEPA mandate	DtOfSgntr
Bank	Bank name	AccBankName / AccBank
Card sequence number		
Country	Country of bank	
City of residence		
Date of execution		
Transaction ID		

Activating the "Wallet data" selection field

Wallet data are information about an operation that was paid using an electronic wallet.

Wallet Data

☒ Customer number	☒ Customer name	☒ Device
☒ Reference number	☐ Agreement number	☒ Channel
☒ Fee		

Selection Criterion	Description	Parameter in Paygate
Customer number		
Customer name		
Device		
Reference number		
Agreement number		
Channel		
Fee		

Activating the "Factoring data" selection field

Factoring data are information about an operation that was paid using the "Factoring" financing method.

Factoring data

☒ Transaction ID

☒ Reference number

☒ Payment Target

☒ Customer number

Selection Criterion	Description	Parameter in Paygate
Transaction ID		
Reference number		
Payment target		
Customer number		

Activating the "Personal data" selection field

Personal data are all the information about the person who is paying for the transaction.

Personal Data

Billing address

☐ Title

☒ Name

☒ Address addendum

☒ Region

☒ First name

☒ Company

☒ Zip Code

☒ Country

☒ Last name

☐ Street

☒ City

☒ Country code

Shipping address

☒ Title

☒ Name

☒ Address addendum

☒ Address part 3

☒ Region

☒ Status

☒ First name

☒ Company

☒ Address part 1

☒ Zip Code

☒ Country

☒ Last name

☐ Street

☐ Address part 2

☒ City

☐ Country code

Other Data

☒ Title

☐ E-mail address

☒ Additional information

☐ Gender

☒ Person ID

☒ First name

☒ Phone number

☒ Business Segment

☒ Date of birth

☒ Customer number

☐ Last name

☐ Country

☐ Status of Security

☐ Age

Selection criterion	Description	Parameter in Paygate
Billing address		
Title		bdSalutation
First name		bdFirstName
Last name		bdLastName
Name		
Company		
Street		bdStreet
Address addendum		
Zip code		bdZip
City		bdCity
Region		
Country		
Country code		bdCountryCode
Shipping address		

Title		sdSalutation
First name		sdFirstName
Last name		sdLastName
Name		
Company		
Street		sdStreet
Address addendum		
Address part 1		
Address part 2		
Address part 3		
Zip code		sdZip
City		sdCity
Region		
Country		
Country code		sdCountryCode
Status		
Other data		
Title		
First name		
Last name		
Email address		
Phone number		
Country		
Additional information		
Business segment		
Status of security		
Gender		Gender
Date of birth		DateOfBirth
Age		
Person ID		
Customer number		

Activating the "Address and credit check" selection field

Address and credit check data are all the information about the address and credit check of a person for an operation.

Address and creditcheck

☒ Result	☒ Address result	☒ Name result
☒ Person result	☒ Email result	☒ New customer result
☒ Score Value		

Requested Address Components

☒ Title	☒ First name	☒ Last name
☒ Company	☒ Initials	☒ Street
☒ House number	☒ Zip Code	☒ City
☒ Country code	☒ E-mail address	

Corrected address details

☒ Title	☒ First name	☒ Last name
☒ Company	☒ Initials	☒ Street
☒ House number	☒ Zip Code	☒ City
☒ Country code	☒ Customer number	

Selection Criterion	Description	Parameter in Paygate
Result		
Address result		
Name result		
Person result		
Email result		
New customer result		
Score value		
Requested address components/corrected address details		
Title		
First name		
Last name		
Company		
Initials		
Street		
House number		
Zip code		
City		
Country code		
Email address/customer number		

Activating the "IP data" selection field

IP data are all the information about the device used by a person and that was used to pay the transaction.

IP data

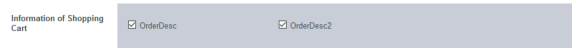
☐ IP address	☒ Country	☐ Country code (ISO 3166 ALPHA-2)
☒ Country code (ISO 3166 numeric)	☒ City	☒ State
☒ Longitude	☒ Latitude	

Selection Criterion	Description	Parameter in Paygate
IP address		
Country		

Country code (ISO 3166 ALPHA2)		
Country code (ISO 3166 numerical)		
City		
State		
Longitude		
Latitude		

Activating the "Information about your shopping cart" selection field

Information about your shopping cart is all the information about the products that were paid for with the transaction.



Selection criterion	Description	Parameter in Paygate
OrderDesc	Shopping cart information	OrderDesc
OrderDesc2	Shopping cart information	OrderDesc2

Starting data export or saving settings

You have the option of exporting all information activated in the selection fields for the selected period as a CSV file. Furthermore, you can save the information activated in the selection fields for the next data export.



1. Drop-down "Select separator" menu
2. Drop-down "Select action" menu
3. "Execute action" button

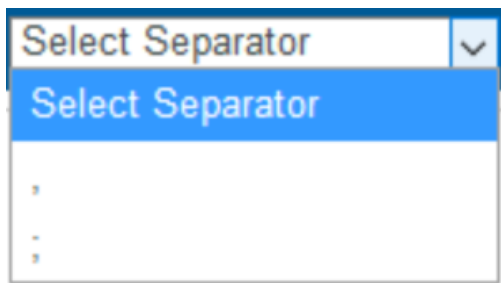
Proceed as follows to start data export or to save the settings:

1. Select the required period.
2. Activate the required information in the selection fields.



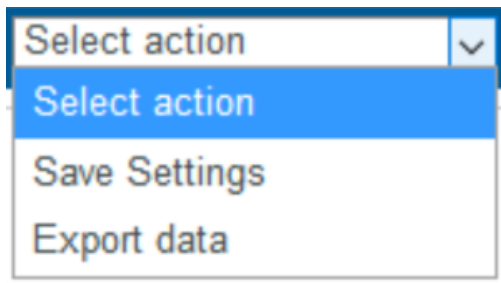
Separator for data export

Depending on the application and the country, a different separator will be required for the export and import of a CSV file. This is why you have the option of selecting a separator for the CSV file from the drop-down menu.



3. Select the separator from the drop-down "Select separator" menu.

The separator selected is shown in the drop-down "Select separator" menu.



4. Select the action from the drop-down "Select action" menu.

The action selected is shown in the drop-down "Select action" menu".

5. Click on the "Execute action" button.

The required action is carried out. The settings are saved to the application, or the data export is issued as a CSV file ready to download.