Setting the dashboard filters

You can use the dashboard filter settings to modify all displays, evaluations and types of charts in the dashboard tabs. The settings are applied to all tabs in the dashboard.

Filter colour coding

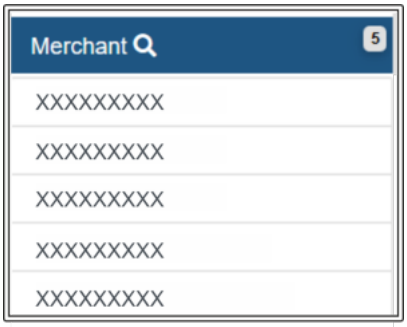
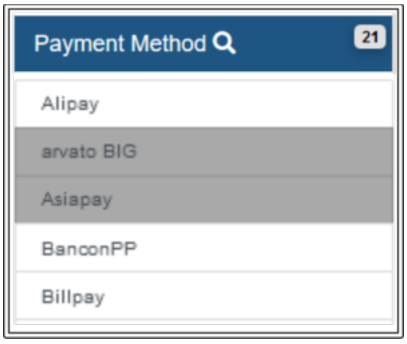
You can make you own individual settings by clicking on the individual filter parameters. The colour coding indicates the status of the filter parameter, and informs you which field values are selected, which ones are possible as alternatives, or which ones cannot be selected.

The following table allows you to allocate the colours to what they indicate:

Colour	Meaning
Green	The filter parameter has been selected
White	The filter parameter can be selected
Light grey	The filter parameter can be selected as an alternative
Dark grey	The filter parameter cannot be selected any more

Filter settings

Filter settings can be made for the following parameters:

Parameter	How the filter parameter appears	Description
Merchant		You have the option of having the data from all the merchants you have created shown or to hide them. More information about the merchant data can be found here.
Paymethod		All paymethods that have been enabled and are used in your application are available for you to use as a filter setting. More information about the paymethods can be found here. **Adding payment service providers** We are happy to enable additional paymethods for you.

Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

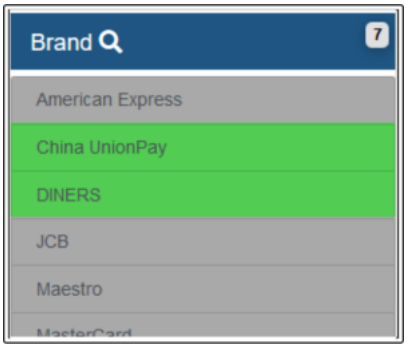
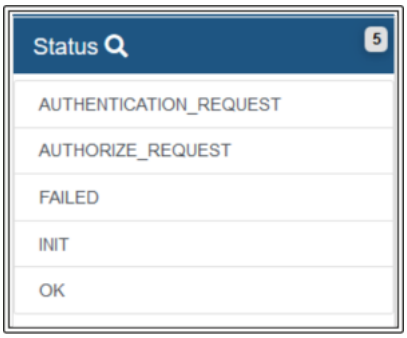
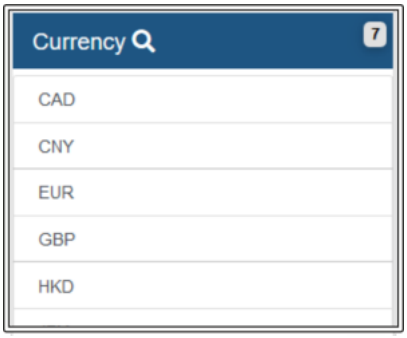
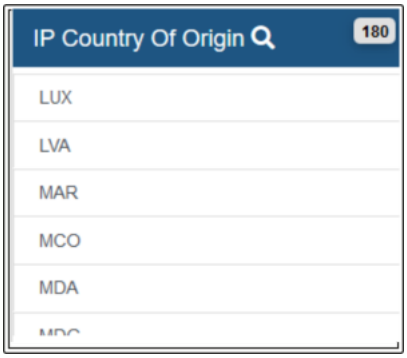
Computop Analytics

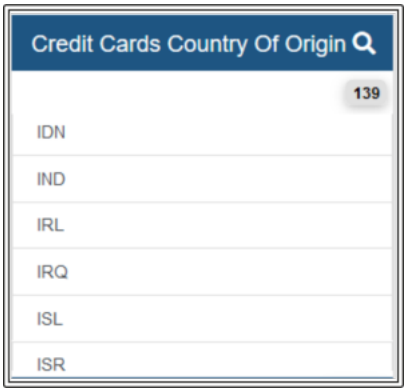
On this page

- Filter colour coding
- Filter settings
  - Clearing filter settings

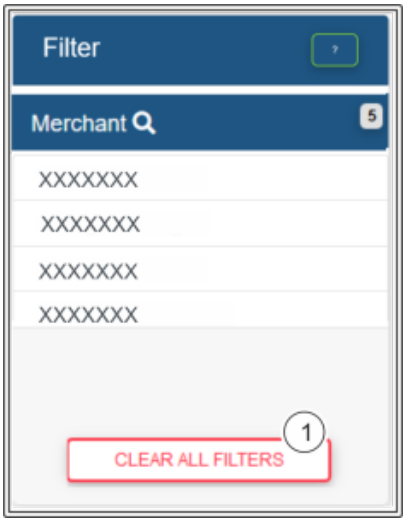
In this section

- Dashboard overview screen
- Setting the dashboard filters
- Showing country analyses
- Showing the overview of all operations
- Showing the status of all operations
- Showing the trend
- Viewing statistics using the dashboard (optional)

Card brand		You can filter by all card brands that have been enabled and are used in your application. **Enabling card brands** We are happy to enable additional card brands for you.
Status		All available statuses for the selected operations can be used as filter settings. More information about the status queries can be found here.
Currency		You can filter by all currencies used in your application. More information about the currency table can be found here.
Code		Filtering by paygate error codes gives you an overview of the failed transactions. The way the error codes are structured can be found here.
IP country of origin		Filtering by the IP of the country of origin gives you a geographic overview of where your transactions were carried out. An overview of the country codes can be found here.

Credit card country of origin		Filtering by the country of origin of the credit card gives you a geographic overview of where the credit card owners originate from. An overview of the country codes can be found here.
BIN		BIN stands for bank identification number. The BIN allows you to uniquely identify the card type, along with the country of origin and the issuing bank (issuer) of a credit card.

Clearing filter settings



You can click on the button to reset all the current filter settings and deactivate the all parameters that were clicked on.