

Trustly

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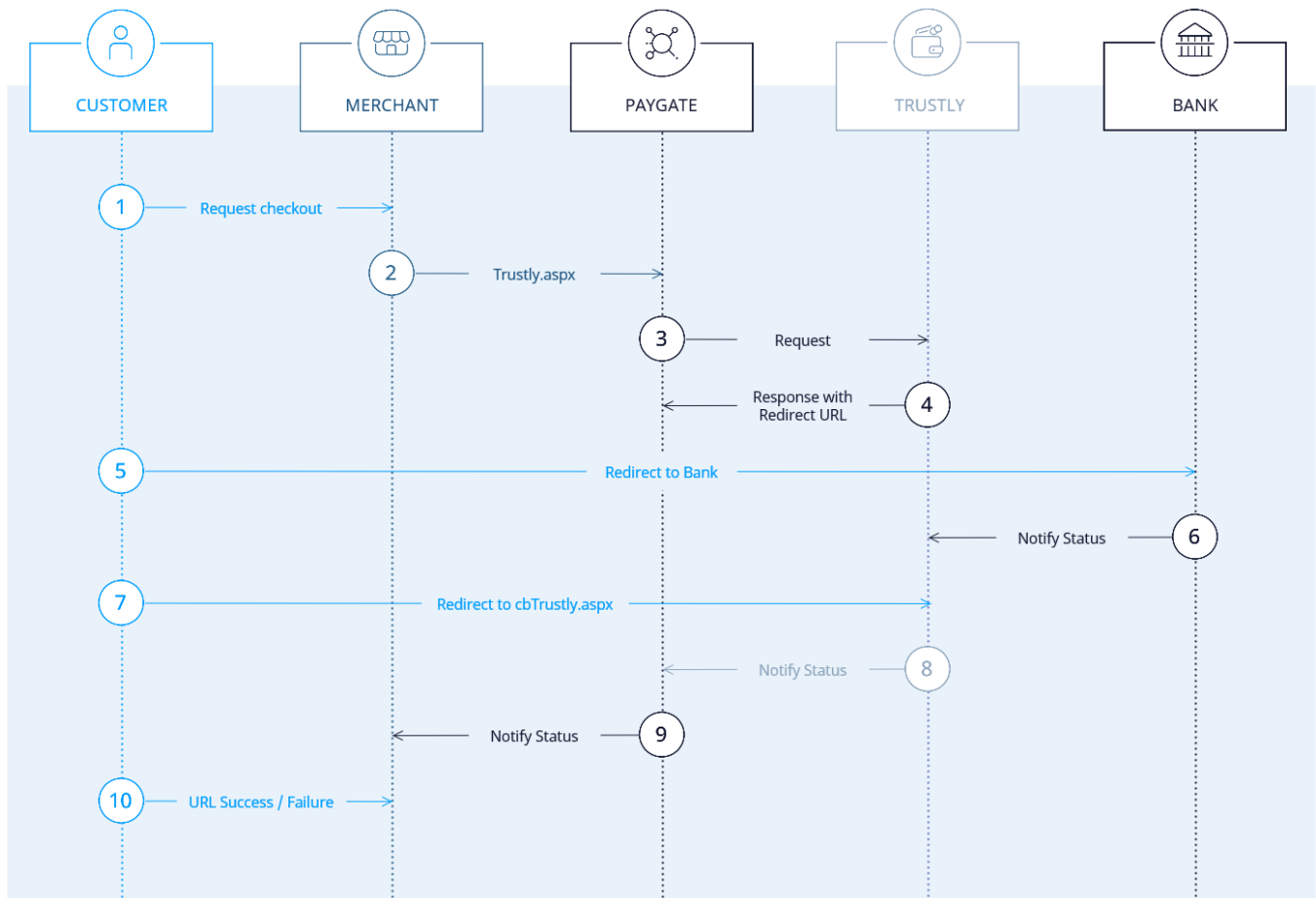
About Trustly

General information about Trustly

Founded in 2008, Trustly is a technology enterprise from Sweden, which enables secure and convenient payments via online banking for the customers. Trustly offers Collecting as well as an automated credit (refund) via API and reconciliation files for all supported acquirers (all 21 main banks in Sweden, Denmark and Finland). Trustly is FSA regulated.

Logo	
Info	The Trustly online bank transfer is convenient for the customer and secure for the merchant. This payment method enables customers to be addressed who have an account at one of 30 banks in Sweden, Finland, Denmark and Spain.
Type	Payments by Online Bank Transfer

Process flow chart



Trustly process flow

Paygate interface

Definitions

Data formats

Format	Description
a	alphabetical
as	alphabetical with special characters
n	numeric
an	alphanumeric
ans	alphanumeric with special characters
ns	numeric with special characters
bool	boolean expression (true or false)
3	fixed length with 3 digits/characters
..3	variable length with maximum 3 digits/characters
enum	enumeration of allowed values

dtm	ISODateTime (YYYY-MM-DDThh:mm:ss)
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Abbreviations

Abbreviation	Description	Comment
CND	condition	
M	mandatory	If a parameter is mandatory, then it must be present
O	optional	If a parameter is optional, then it can be present, but it is not required
C	conditional	If a parameter is conditional, then there is a conditional rule which specifies whether it is mandatory or optional

Notice: Please note that the names of parameters can be returned in upper or lower case.

Trustly Online transfer

In order to make a payment with Trustly in Scandinavia, please use the following URL:

<https://www.computop-paygate.com/trustly.aspx>

Notice: For security reasons, Computop Paygate rejects all payment requests with formatting errors. Therefore, please use the correct data type for each parameter.

The following table describes the [encrypted payment request parameters](#):

Key	Format	CND	Description
MerchantID	ans..30	M	MerchantID, assigned by Computop. Additionally this parameter has to be passed in plain language too.
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment
refnr	ns..30	O	Merchant's unique reference number
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).
Currency	a3	M	Currency, three digits DIN / ISO 4217. Only BAM, BGN, CZK, EEK, EUR, GBP, HRK, HUF, LTL, LVL, PLN, RON and USD permissible; the currency must match CountryCode. Please find an overview here: A1 Currency table EN
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)
Order Desc	ans..768	M	Description of goods and prices. Intended purpose on the statement of account.
URLSuccess	ans..256	M	Complete URL which calls up Paygate if payment has been successful. The URL may be called up only via port 443. This URL may not contain parameters: In order to exchange values between Paygate and shop, please use the parameter UserData . i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.

URLFailure	ans..256	M	Complete URL which calls up Paygate if payment has been unsuccessful. The URL may be called up only via port 443. This URL may not contain parameters: In order to exchange values between Paygate and shop, please use the parameter UserData. i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess/URLNotify. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.
Response	a7	O	Status response sent by Paygate to URLSuccess and URLFailure , should be encrypted. For this purpose, transmit Response=encrypt parameter.
URLNotify	ans..256	M	Complete URL which Paygate calls up in order to notify the shop about the payment result. The URL may be called up only via port 443. It may not contain parameters: Use the UserData parameter instead. i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess/URLNotify. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.
UserData	ans..1024	O	If specified at request, Paygate forwards the parameter with the payment result to the shop.
ReqID	ans..32	O	To avoid double payments or actions (e.g. by ETM), enter an alphanumeric value which identifies your transaction and may be assigned only once. If the transaction or action is submitted again with the same ReqID, Computop Paygate will not carry out the payment or new action, but will just return the status of the original transaction or action. Please note that the Computop Paygate must have a finalized transaction status for the first initial action (authentication /authorisation). This does not apply to 3-D Secure authentications that are terminated by a timeout. The 3-D Secure Timeout status does not count as a completed status in which the ReqID functionality on Paygate does not take effect. Submissions with identical ReqID for an open status will be processed regularly. Notice: Please note that a ReqID is only valid for 12 month, then it gets deleted at the Paygate.
IPAddr	ans..15	O	Customer's IP address in IPv4 or IPv6 format
FirstName	ans..100	M	First name of the customer
LastName	ans..100	M	Last name of the customer
MobileNo	n..20	O	Customer's mobile telephone number
CountryCode	a2	O	Two characters country code according to ISO 3166
Language	ans..5	O	Language, e.g. de_DE, en_US, sv_SE
SocialSecurityNumber	ans..20	O	Social security number, identity card number etc.
CustomerID	ans..30	O	Customer number
URLTemplate	ans..256	O	URL of your individual layout for the payment form. This template page can be self-designed but must be compliant to the security guidelines of Trustly. - all pictures need an absolute URL - all links must start with https - tags like script, iframe, frame, frameset, object, applet, etc are not allowed. The page must contain the following tag at any place. <!--TRUSTLY-PAYMENT-PAGE-GOES-HERE > At this place the Trustly transaction page (600x600px) will be displayed.
Plain	ans..50	O	A single value to be set by the merchant to return some information unencrypted in response/notify, e.g. the MID. "Plain"-parameter is part of encrypted "Data" in Computop Paygate and therefore protected against manipulation.

Custom	ans..1024	O	"Custom"-parameter is added to the request data before encryption and is part of encrypted "Data" in Computop Paygate request. By this they are protected against manipulation by a consumer. The Custom-value is added to the Computop Paygate response in plain text and the " " is replaced by a "&". By this you can put a single value into Custom-parameter and get multiple key-value-pairs back in response for your own purpose. Please find a samples here: Custom
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Key	Format	CND	Description	Beschreibung
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment	Ihre eigene TransaktionsID, die für jede Zahlung eindeutig sein muss

Key	Format	CND	Description	Beschreibung
refnr	ns..30	O	Merchant's unique reference number	Eindeutige Referenznummer des Händlers

Key	Format	CND	Description	Beschreibung
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).	Betrag in der kleinsten Währungseinheit (z.B. EUR Cent). Bitte wenden Sie sich an den Computop Helpdesk , wenn Sie Beträge < 100 (kleinste Währungseinheit) buchen möchten.

Key	Format	CND	Description	Beschreibung
Currency	a3	M	Currency, three digits DIN / ISO 4217. Only BAM, BGN, CZK, EEK, EUR, GBP, HRK, HUF, LTL, LVL, PLN, RON and USD permissible; the currency must match CountryCode. Please find an overview here: A1 Currency table EN	Währung, drei Zeichen DIN / ISO 4217. Nur BAM, BGN, CZK, EEK, EUR, GBP, HRK, HUF, LTL, LVL, PLN, RON und USD zulässig; die Währung muss zu CountryCode passen. Hier eine Übersicht: A1 Währungstabelle

Key	Format	CND	Description	Beschreibung
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)	Hash Message Authentication Code (HMAC) mit SHA-256-Algorithmus. Details finden Sie hier: HMAC-Authentisierung (Anfrage) HMAC-Authentisierung (Notify)

Key	Format	CND	Description	Beschreibung
OrderDesc	ans..768	M	Description of goods and prices. Intended purpose on the statement of account.	Beschreibung der Waren und Einzelpreise. Verwendungszweck auf dem Kontoauszug.

Key	Format	CND	Description	Beschreibung
URLSuccess	ans..256	M	Complete URL which calls up Paygate if payment has been successful. The URL may be called up only via port 443. This URL may not contain parameters: In order to exchange values between Paygate and shop, please use the parameter UserData. i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.	Vollständige URL, die das Paygate aufruft, wenn die Zahlung erfolgreich war. Die URL darf nur über Port 443 aufgerufen werden. Diese URL darf keine Parameter enthalten: Um Parameter durchzureichen nutzen Sie stattdessen den Parameter UserData. i Allgemeine Hinweise: - Wir empfehlen, den Parameter "response=encrypt" zu verwenden, um eine verschlüsselte Antwort von Paygate zu erhalten - Betrüger könnten das verschlüsselte DATA-Element kopieren, welches an URLFailure gesendet wurde, und betrügerisch dasselbe DATA an URLSuccess senden. Überprüfen Sie daher unbedingt den "code"-Wert des DATA-Elements. Nur eine Antwort mit "code=00000000" sollte als erfolgreich angesehen werden.

Key	Format	CND	Description	Beschreibung
URLFailure	ans..256	M	Complete URL which calls up Paygate if payment has been unsuccessful. The URL may be called up only via port 443. This URL may not contain parameters: In order to exchange values between Paygate and shop, please use the parameter UserData. i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess/URLNotify. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.	Vollständige URL, die das Paygate aufruft, wenn die Zahlung gescheitert ist. Die URL darf nur über Port 443 aufgerufen werden. Diese URL darf keine Parameter enthalten: Um Parameter durchzureichen nutzen Sie stattdessen den Parameter UserData. i Allgemeine Hinweise: - Wir empfehlen, den Parameter "response=encrypt" zu verwenden, um eine verschlüsselte Antwort von Paygate zu erhalten - Betrüger könnten das verschlüsselte DATA-Element kopieren, welches an URLFailure gesendet wurde, und betrügerisch dasselbe DATA an URLSuccess/URLNotify senden. Überprüfen Sie daher unbedingt den "code"-Wert des DATA-Elements. Nur eine Antwort mit "code=00000000" sollte als erfolgreich angesehen werden.

Key	Format	CND	Description	Beschreibung
Response	a7	O	Status response sent by Paygate to URLSuccess and URLFailure , should be encrypted. For this purpose, transmit Response=encrypt parameter.	Die Status-Rückmeldung, die das Paygate an URLSuccess und URLFailure sendet, sollte verschlüsselt werden. Dazu übergeben Sie den Parameter Response=encrypt .

Key	Format	CND	Description	Beschreibung
URLNotify	ans..256	M	Complete URL which Paygate calls up in order to notify the shop about the payment result. The URL may be called up only via port 443. It may not contain parameters: Use the UserData parameter instead. i Common notes: - We recommend to use parameter "response=encrypt" to get an encrypted response by Paygate - However, fraudster may just copy the encrypted DATA-element which are sent to URLFailure and send the DATA to URLSuccess/URLNotify. Therefore ensure to check the "code"-value which indicates success/failure of the action. Only a result of "code=00000000" should be considered successful.	Vollständige URL, die das Paygate aufruft, um den Shop zu benachrichtigen. Die URL darf nur über Port 443 aufgerufen werden. Sie darf keine Parameter enthalten: Nutzen Sie stattdessen den Parameter UserData. i Allgemeine Hinweise: - Wir empfehlen, den Parameter "response=encrypt" zu verwenden, um eine verschlüsselte Antwort von Paygate zu erhalten - Betrüger könnten das verschlüsselte DATA-Element kopieren, welches an URLFailure gesendet wurde, und betrügerisch dasselbe DATA an URLSuccess/URLNotify senden. Überprüfen Sie daher unbedingt den "code"-Wert des DATA-Elements. Nur eine Antwort mit "code=00000000" sollte als erfolgreich angesehen werden.

Key	Format	CND	Description	Beschreibung
UserData	ans..1024	O	If specified at request, Paygate forwards the parameter with the payment result to the shop.	Wenn beim Aufruf angegeben, übergibt das Paygate die Parameter mit dem Zahlungsergebnis an den Shop.

Key	Format	CND	Description	Beschreibung
ReqID	ans..32	O	To avoid double payments or actions (e.g. by ETM), enter an alphanumeric value which identifies your transaction and may be assigned only once. If the transaction or action is submitted again with the same ReqID, Computop Paygate will not carry out the payment or new action, but will just return the status of the original transaction or action. Please note that the Computop Paygate must have a finalized transaction status for the first initial action (authentication /authorisation). This does not apply to 3-D Secure authentications that are terminated by a timeout. The 3-D Secure Timeout status does not count as a completed status in which the ReqID functionality on Paygate does not take effect. Submissions with identical ReqID for an open status will be processed regularly. Notice: Please note that a ReqID is only valid for 12 month, then it gets deleted at the Paygate.	Um Doppelzahlungen (z.B. durch ETM) zu vermeiden, übergeben Sie einen alphanumerischen Wert, der Ihre Transaktion oder Aktion identifiziert und nur einmal vergeben werden darf. Falls die Transaktion oder Aktion mit derselben ReqID erneut eingereicht wird, führt das Computop Paygate keine Zahlung oder weitere Aktion aus, sondern gibt nur den Status der ursprünglichen Transaktion oder Aktion zurück. Bitte beachten Sie, dass das Computop Paygate für die erste initiale Aktion (Authentifizierung/Autorisierung) einen abgeschlossenen Transaktionsstatus haben muss. Dies gilt nicht für 3-D Secure Authentifizierungen, die durch einem Timeout beendet werden. Der Status 3-D Secure Timeout gilt nicht als abgeschlossener Status, bei dem ReqID-Funktionalität am Paygate nicht greift. Einreichungen mit identischer ReqID auf einen offenen Status werden regulär verarbeitet. Hinweis: Bitte beachten Sie, dass eine ReqID nur 12 Monate gültig ist, danach wird sie vom Paygate gelöscht.

Key	Format	CND	Description	Beschreibung
IPAddr	ans..15	O	Customer's IP address in IPv4 or IPv6 format	IP-Adresse des Kunden im Format IPv4 oder IPv6
FirstName	ans..100	M	First name of the customer	Vorname des Kunden
LastName	ans..100	M	Last name of the customer	Nachname des Kunden
MobileNo	n..20	O	Customer's mobile telephone number	Mobiltelefonnummer des Kunden
CountryCode	a2	O	Two characters country code according to ISO 3166	Ländercode zweistellig gemäß ISO 3166
Language	ans..5	O	Language, e.g. de_DE, en_US, sv_SE	Sprache, z.B. de_DE, en_US, sv_SE
SocialSecurity Number	ans..20	O	Social security number, identity card number etc.	Sozialversicherungsnummer, Personalausweisnummer usw.
CustomerId	ans..30	O	Customer number	Kundennummer
URLTemplate	ans..256	O	URL of your individual layout for the payment form. This template page can be self-designed but must be compliant to the security guidelines of Trustly. - all pictures need an absolute URL - all links must start with https - tags like script, iframe, frame, frameset, object, applet, etc are not allowed. The page must contain the following tag at any place. <!--TRUSTLY-PAYMENT-PAGE-GOES-HERE > At this place the Trustly transaction page (600x600px) will be displayed.	URL zu Ihrem individuellen Layout für das Bezahlformular. Diese Template-Seite kann selbst entworfen werden, muss aber den Sicherheitsrichtlinien von Trustly entsprechen. - Alle Bilder benötigen eine absolute URL - Alle Links müssen mit https beginnen - Tags wie script, iframe, frame, frame-set, object, applet, etc. sind nicht erlaubt. Die Seite muss an einer beliebigen Stelle folgenden Tag enthalten: <!--TRUSTLY-PAYMENT-PAGE-GOES-HERE > An dieser Stelle wird die Trustly Transaction Seite (600x600px) angezeigt.

Key	Format	CND	Description	Beschreibung
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Plain	ans..50	O	A single value to be set by the merchant to return some information unencrypted in response/notify, e.g. the MID. "Plain"-parameter is part of encrypted "Data" in Computop Paygate and therefore protected against manipulation.	Ein einzelner Wert, der von Ihnen gesetzt werden kann, um Informationen wieder unverschlüsselt in der Antwort bzw. im Notify zurückzugeben, z.B. die MID. Da der "Plain"-Parameter Teil des verschlüsselten "Data" im Computop Paygate ist, ist dieser vor Manipulationen geschützt.
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Key	Format	CND	Description	Beschreibung
Custom	ans..1024	O	"Custom"-parameter is added to the request data before encryption and is part of encrypted "Data" in Computop Paygate request. By this they are protected against manipulation by a consumer. The Custom-value is added to the Computop Paygate response in plain text and the "I" is replaced by a "&". By this you can put a single value into Custom-parameter and get multiple key-value-pairs back in response for your own purpose. Please find a samples here: Custom	Der "Custom"-Parameter wird vor der Verschlüsselung an den Aufruf angehängt und ist Teil des verschlüsselten "Data" im Computop Paygate Aufruf. Dadurch ist der Wert gegen Manipulation geschützt. Der Custom-Wert wird dann in Klartext an die Computop Paygate-Antwort angehängt und dabei wird "I" durch "&" ersetzt. Dadurch können Sie einen Custom-Wert übergeben und bekommen mehrere Key-Value-Paare zu Ihrer eigenen Verwendung in der Antwort zurück. Hier finden Sie ein Beispiel: Custom

Parameters for online transfers with Trustly

The following table gives the result parameters which Computop Paygate transmits to **URLSuccess** or **URLFailure** and **URLNotify**. If you have specified the **Response=encrypt** parameter, the following parameters are sent [Blowfish encrypted](#) to your system:

 pls. be prepared to receive additional parameters at any time and do not check the order of parameters

 the key (e.g. MerchantId, RefNr) should not be checked case-sensitive

Key	Format	CND	Description
mid	ans..30	M	MerchantID, assigned by Computop
PayID	an32	M	ID assigned by Paygate for the payment, e.g. for referencing in batch files as well as for capture or credit request.
XID	an32	M	ID for all single transactions (authorisation, capture, credit note) for one payment assigned by Paygate
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment
Status	a..50	M	OK – is reported by Paygate via URLSuccess redirect and also as a separate notify FAILED – is reported by Paygate via URLFailure redirect and also as a separate notify AUTHORIZE_REQUEST – is reported in the first step via redirect to the URLSuccess, based on this response the payment must be defined as open. Only the separate Notify reports the final status of the payment. If you want to receive the first open status (URLSuccess Redirect) additionally via URLNotify, please inform our Computop Helpdesk. If this function is active, you will receive two notifies, the initial AUTHORIZE_REQUEST and later with the final status.
Description	ans..1024	M	Further details in the event that payment is rejected. Please do not use the Description but the Code parameter for the transaction status analysis!
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)
UserData	ans..1024	O	If specified at request, Paygate forwards the parameter with the payment result to the shop.
Plain	ans..50	O	A single value to be set by the merchant to return some information unencrypted in response/notify, e.g. the MID. "Plain"-parameter is part of encrypted "Data" in Computop Paygate and therefore protected against manipulation.
Custom	ans..1024	O	"Custom"-parameter is added to the request data before encryption and is part of encrypted "Data" in Computop Paygate request. By this they are protected against manipulation by a consumer. The Custom-value is added to the Computop Paygate response in plain text and the "I" is replaced by a "&". By this you can put a single value into Custom-parameter and get multiple key-value-pairs back in response for your own purpose. Please find a samples here: Custom
Customer parameters (optional)			
AccountId	ans..30	O	Unique name/number to identify the specific customer account

Match	n1	O	0=not verified; 1=verified
AccClearingHouse	ans..50	O	Clearing house for that account
AccOwner	ans..55	O	Name of account holder
AccBank	ans..27	O	Name of the bank
AccDescriptor	ans..100	O	Additional text for identifying the customer
IBAN	n8	O	Last digits of IBAN/ account number
UserId	ans..30	O	Unique name/number for identifying the respective customers
AddrStreet	ans..100	O	Customer's street name and house number
AddrZip	ans..10	O	Postcode of the customer
AddrCity	ans..30	O	Town/city of the customer

Key	Format	CND	Description	Beschreibung
PayID	an32	M	ID assigned by Paygate for the payment, e.g. for referencing in batch files as well as for capture or credit request.	Vom Paygate vergebene ID für die Zahlung; z.B. zur Referenzierung in Batch-Dateien sowie im Capture- oder Credit-Request.

Key	Format	CND	Description	Beschreibung
XID	an32	M	ID for all single transactions (authorisation, capture, credit note) for one payment assigned by Paygate	Vom Paygate vergebene ID für alle einzelnen Transaktionen (Autorisierung, Buchung, Gutschrift), die für eine Zahlung durchgeführt werden

Key	Format	CND	Description	Beschreibung
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment	Ihre eigene TransaktionsID, die für jede Zahlung eindeutig sein muss

Key	Format	CND	Description	Beschreibung
Status	a..50	M	OK – is reported by Paygate via URLSuccess redirect and also as a separate notify FAILED – is reported by Paygate via URLFailure redirect and also as a separate notify AUTHORIZE_REQUEST – is reported in the first step via redirect to the URLSuccess, based on this response the payment must be defined as open. Only the separate Notify reports the final status of the payment. If you want to receive the first open status (URLSuccess Redirect) additionally via URLNotify, please inform our Computop Helpdesk. If this function is active, you will receive two notifies, the initial AUTHORIZE_REQUEST and later with the final status.	OK – wird vom Paygate via URLSuccess Redirect und auch im separaten Notify gemeldet FAILED – wird vom Paygate via URLFailure Redirect und auch im separaten Notify gemeldet AUTHORIZE_REQUEST – wird im ersten Schritt via Redirect auf die URLSuccess gemeldet, aufgrund dieser Rückmeldung muss die Zahlung als offen definiert werden. Erst das separate Notify meldet den abschließenden Status der Zahlung. Wenn Sie den ersten offenen Status (URLSuccess Redirect) zusätzlich via URLNotify erhalten wollen, informieren Sie bitte unseren Computop Helpdesk. Wenn diese Funktion aktiv ist, erhalten Sie zwei Notifies, initial AUTHORIZE_REQUEST und später mit dem finalen Status.

Key	Format	CND	Description	Beschreibung
Description	ans..1024	M	Further details in the event that payment is rejected. Please do not use the Description but the Code parameter for the transaction status analysis!	Nähere Beschreibung bei Ablehnung der Zahlung. Bitte nutzen Sie nicht den Parameter Description , sondern Code für die Auswertung des Transaktionsstatus!

Key	Format	CND	Description	Beschreibung
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)	Fehlercode gemäß Paygate Antwort-Codes (A4 Fehlercodes)

Key	Format	CND	Description	Beschreibung
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)	Hash Message Authentication Code (HMAC) mit SHA-256-Algorithmus. Details finden Sie hier: HMAC-Authentisierung (Anfrage) HMAC-Authentisierung (Notify)

Key	Format	CND	Description	Beschreibung
UserData	ans..1024	O	If specified at request, Paygate forwards the parameter with the payment result to the shop.	Wenn beim Aufruf angegeben, übergibt das Paygate die Parameter mit dem Zahlungsergebnis an den Shop.

Key	Format	CND	Description	Beschreibung
Plain	ans..50	O	A single value to be set by the merchant to return some information unencrypted in response/notify, e.g. the MID. "Plain"-parameter is part of encrypted "Data" in Computop Paygate and therefore protected against manipulation.	Ein einzelner Wert, der von Ihnen gesetzt werden kann, um Informationen wieder unverschlüsselt in der Antwort bzw. im Notify zurückzugeben, z.B. die MID. Da der "Plain"-Parameter Teil des verschlüsselten "Data" im Computop Paygate ist, ist dieser vor Manipulationen geschützt.

Key	Format	CND	Description	Beschreibung
Custom	ans..1024	O	"Custom"-parameter is added to the request data before encryption and is part of encrypted "Data" in Computop Paygate request. By this they are protected against manipulation by a consumer. The Custom-value is added to the Computop Paygate response in plain text and the "I" is replaced by a "&". By this you can put a single value into Custom-parameter and get multiple key-value-pairs back in response for your own purpose. Please find a samples here: Custom	Der "Custom"-Parameter wird vor der Verschlüsselung an den Aufruf angehängt und ist Teil des verschlüsselten "Data" im Computop Paygate Aufruf. Dadurch ist der Wert gegen Manipulation geschützt. Der Custom-Wert wird dann in Klartext an die Computop Paygate-Antwort angehängt und dabei wird "I" durch "&" ersetzt. Dadurch können Sie einen Custom-Wert übergeben und bekommen mehrere Key-Value-Paare zu Ihrer eigenen Verwendung in der Antwort zurück. Hier finden Sie ein Beispiel: Custom

Key	Format	CND	Description	Beschreibung
			Customer parameters (optional)	Kundenparameter (optional)
AccountId	ans..30	O	Unique name/number to identify the specific customer account	Eindeutige(r) Name/Nummer zur Identifizierung des betreffenden Kundenkontos
Match	n1	O	0=not verified; 1=verified	0=not verified; 1=verified
AccClearingHouse	ans..50	O	Clearing house for that account	Verrechnungsstelle für dieses Konto
AccOwner	ans..55	O	Name of account holder	Name des Kontoinhabers
AccBank	ans..27	O	Name of the bank	Name der Bank
AccDescriptor	ans..100	O	Additional text for identifying the customer	Zusätzlicher Text zur Identifizierung des Kunden
IBAN	n8	O	Last digits of IBAN/ account number	Letzte Stellen der IBAN/Kontonummer
UserId	ans..30	O	Unique name/number for identifying the respective customers	Eindeutige(r) Name/Nummer zur Identifizierung des betreffenden Kunden
AddrStreet	ans..100	O	Customer's street name and house number	Straßenname und Hausnummer des Kunden
AddrZip	ans..10	O	Postcode of the customer	Postleitzahl des Kunden
AddrCity	ans..30	O	Town/city of the customer	Stadt des Kunden

Response parameters for URLSuccess, URLFailure and URLNotify with Trustly

If "PendingNotify" is configured, only the standard parameters without the optional customer parameters are returned additionally to URLNotify.

Credit with reference

Credits (refunds) are possible via a Server-to-Server connection. For a Credit with reference to a capture the amount of the Credit is limited to the amount of the previous capture. To carry out a credit with a reference transaction, please use the following URL:

<https://www.computop-paygate.com/credit.aspx>

Notice: For security reasons, Computop Paygate rejects all payment requests with formatting errors. Therefore, please use the correct data type for each parameter.

The following table describes the [encrypted payment request parameters](#):

Key	Format	CND	Description
MerchantID	ans..30	M	MerchantID, assigned by Computop. Additionally this parameter has to be passed in plain language too.
PayID	an32	M	ID assigned by Paygate for the payment to be credited
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).
Currency	a3	M	Currency, three digits DIN / ISO 4217, e.g. EUR, USD, GBP. Please find an overview here: A1 Currency table
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)
ReqID	ans..32	O	To avoid double payments or actions (e.g. by ETM), enter an alphanumeric value which identifies your transaction and may be assigned only once. If the transaction or action is submitted again with the same ReqID, Computop Paygate will not carry out the payment or new action, but will just return the status of the original transaction or action. Please note that the Computop Paygate must have a finalized transaction status for the first initial action (authentication /authorisation). This does not apply to 3-D Secure authentications that are terminated by a timeout. The 3-D Secure Timeout status does not count as a completed status in which the ReqID functionality on Paygate does not take effect. Submissions with identical ReqID for an open status will be processed regularly. Notice: Please note that a ReqID is only valid for 12 month, then it gets deleted at the Paygate.

Key	Format	CND	Description	Beschreibung
PayID	an32	M	ID assigned by Paygate for the payment to be credited	Vom Paygate vergebene ID für die gutzuschreibende Zahlung

Key	Format	CND	Description	Beschreibung
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment	Ihre eigene TransaktionsID, die für jede Zahlung eindeutig sein muss

Key	Format	CND	Description	Beschreibung
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).	Betrag in der kleinsten Währungseinheit (z.B. EUR Cent). Bitte wenden Sie sich an den Computop Helpdesk , wenn Sie Beträge < 100 (kleinste Währungseinheit) buchen möchten.

Key	Format	CND	Description	Beschreibung
Currency	a3	M	Currency, three digits DIN / ISO 4217, e.g. EUR, USD, GBP. Please find an overview here: A1 Currency table	Währung, drei Zeichen DIN / ISO 4217, z.B. EUR, USD, GBP. Hier eine Übersicht: A1 Währungstabelle

Key	Format	CND	Description	Beschreibung
MAC	an64	M	Hash Message Authentication Code (HMAC) with SHA-256 algorithm. Details can be found here: HMAC Authentication (Request) HMAC Authentication (Notify)	Hash Message Authentication Code (HMAC) mit SHA-256-Algorithmus. Details finden Sie hier: HMAC-Authentisierung (Anfrage) HMAC-Authentisierung (Notify)

Key	Format	CND	Description	Beschreibung
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ReqID	ans..32	O	To avoid double payments or actions (e.g. by ETM), enter an alphanumeric value which identifies your transaction and may be assigned only once. If the transaction or action is submitted again with the same ReqID, Computop Paygate will not carry out the payment or new action, but will just return the status of the original transaction or action. Please note that the Computop Paygate must have a finalized transaction status for the first initial action (authentication /authorisation). This does not apply to 3-D Secure authentications that are terminated by a timeout. The 3-D Secure Timeout status does not count as a completed status in which the ReqID functionality on Paygate does not take effect. Submissions with identical ReqID for an open status will be processed regularly. Notice: Please note that a ReqID is only valid for 12 month, then it gets deleted at the Paygate.	Um Doppelzahlungen (z.B. durch ETM) zu vermeiden, übergeben Sie einen alphanumerischen Wert, der Ihre Transaktion oder Aktion identifiziert und nur einmal vergeben werden darf. Falls die Transaktion oder Aktion mit derselben ReqID erneut eingereicht wird, führt das Computop Paygate keine Zahlung oder weitere Aktion aus, sondern gibt nur den Status der ursprünglichen Transaktion oder Aktion zurück. Bitte beachten Sie, dass das Computop Paygate für die erste initiale Aktion (Authentifizierung/Autorisierung) einen abgeschlossenen Transaktionsstatus haben muss. Dies gilt nicht für 3-D Secure Authentifizierungen, die durch einen Timeout beendet werden. Der Status 3-D Secure Timeout gilt nicht als abgeschlossener Status, bei dem ReqID-Funktionalität am Paygate nicht greift. Einreichungen mit identischer ReqID auf einen offenen Status werden regulär verarbeitet. Hinweis: Bitte beachten Sie, dass eine ReqID nur 12 Monate gültig ist, danach wird sie vom Paygate gelöscht.
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Parameters for credits of payments with Trustly

The following table describes the result parameters with which the Computop Paygate responds to your system

 pls. be prepared to receive additional parameters at any time and do not check the order of parameters

 the key (e.g. MerchantId, RefNr) should not be checked case-sensitive

Key	Format	CND	Description
mid	ans..30	M	MerchantID, assigned by Computop
PayID	an32	M	ID assigned by Paygate for the payment, e.g. for referencing in batch files as well as for capture or credit request.
XID	an32	M	ID for all single transactions (authorisation, capture, credit note) for one payment assigned by Paygate
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment
Status	a..50	M	OK (URLSuccess) or FAILED (URLFailure)
Description	ans..1024	M	Further details in the event that payment is rejected. Please do not use the Description but the Code parameter for the transaction status analysis!
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)

Key	Format	CND	Description	Beschreibung
PayID	an32	M	ID assigned by Paygate for the payment, e.g. for referencing in batch files as well as for capture or credit request.	Vom Paygate vergebene ID für die Zahlung; z.B. zur Referenzierung in Batch-Dateien sowie im Capture- oder Credit-Request.

Key	Format	CND	Description	Beschreibung
XID	an32	M	ID for all single transactions (authorisation, capture, credit note) for one payment assigned by Paygate	Vom Paygate vergebene ID für alle einzelnen Transaktionen (Autorisierung, Buchung, Gutschrift), die für eine Zahlung durchgeführt werden

Key	Format	CND	Description	Beschreibung
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment	Ihre eigene TransaktionsID, die für jede Zahlung eindeutig sein muss

Key	Format	CND	Description	Beschreibung
Status	a..50	M	OK (URLSuccess) or FAILED (URLFailure)	OK (URLSuccess) oder FAILED (URLFailure)

Key	Format	CND	Description	Beschreibung
Description	ans..1024	M	Further details in the event that payment is rejected. Please do not use the Description but the Code parameter for the transaction status analysis!	Nähere Beschreibung bei Ablehnung der Zahlung. Bitte nutzen Sie nicht den Parameter Description , sondern Code für die Auswertung des Transaktionsstatus!

Key	Format	CND	Description	Beschreibung
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)	Fehlercode gemäß Paygate Antwort-Codes (A4 Fehlercodes)

Response parameters for credits of payments with Trustly

Batch processing via the interface

Basic information about using Batch files and about their structure can be found in the Batch Manager manual. Within batch processing not alle functions are available which are usually available for the online interface.

This section describes the parameters which must be transferred within the data set (**Record**) for executing credits with Trustly, which can be found within the response file about the payment status.

Following table gives an overview of all batch versions that are possible for a specific action and their specialities:

Action	Version	Description
Credit	1.0 / 2.0	Standard version without return of parameter Code
	1.x / 2.x	with RefNr (valid for all versions other than 1.0)

Description of the possible batch versions

The structure for a Trustly payment within a Batch file to be submitted is as follows:

```
HEAD,<MerchantID>,<Date>,<Version>
Trustly,Credit,<Amount>,<Currency>,<TransID>,( <RefNr>,<PayID>
FOOT,<CountRecords>,<SumAmount>
```

Example for Master MID function:

```
HEAD,[Master]MerchantID,Date,2.x
Type,Action,[Slave]MID,Amount,Currency,TransID,Data (depends on Action)
FOOT,CountRecords,SumAmount
```

The following table describes the individual fields and values used within the data set (record) in the batch file:

Key	Format	CND	Description
Type	a..11	M	HEAD for Header, FOOT for Footer, Trustly for Trustly
Action	a..20	M	The parameter Action defines the type of transaction: Credit
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).
Currency	a3	M	Currency, three digits DIN / ISO 4217, e.g. EUR, USD, GBP. Please find an overview here: A1 Currency table
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment
refnr	ns..30	O	Merchant's unique reference number
PayID	an32	M	ID assigned by Paygate for this transaction

Key	Format	CND	Description	Beschreibung
Amount	n..10	M	Amount in the smallest currency unit (e.g. EUR Cent). Please contact the Computop Helpdesk , if you want to capture amounts <100 (smallest currency unit).	Betrag in der kleinsten Währungseinheit (z.B. EUR Cent). Bitte wenden Sie sich an den Computop Helpdesk , wenn Sie Beträge < 100 (kleinste Währungseinheit) buchen möchten.

Key	Format	CND	Description	Beschreibung
Currency	a3	M	Currency, three digits DIN / ISO 4217, e.g. EUR, USD, GBP. Please find an overview here: A1 Currency table	Währung, drei Zeichen DIN / ISO 4217, z.B. EUR, USD, GBP. Hier eine Übersicht: A1 Währungstabelle

Key	Format	CND	Description	Beschreibung
TransID	ans..64	M	TransactionID provided by you which should be unique for each payment	Ihre eigene TransaktionsID, die für jede Zahlung eindeutig sein muss

Key	Format	CND	Description	Beschreibung
refnr	ns..30	O	Merchant's unique reference number	Eindeutige Referenznummer des Händlers

Key	Format	CND	Description	Beschreibung
PayID	an32	M	ID assigned by Paygate for this transaction	Vom Paygate vergebene ID für diese Transaktion

Description of fields within the record for Batch files

The record area within the response file for Batch transactions looks as follows:

```
HEAD, <MerchantID>, <Date>, <Version>
Trustly, Credit, <Amount>, <Currency>, <TransID>, (<RefNr>, ) <PayID>, <Status>, <Code>
FOOT, <CountRecords>, <SumAmount>
```

The following table describes the response parameters which the Batch Manager saves in the Record area for each transaction (standard parameters not explained here, such as <TransID> or <RefNR> and request parameters are returned unchanged and correspond to the call as specified before):

Key	Format	CND	Description
Action	a..20	M	The parameter Action defines the type of transaction: Credit
PayID	an32	M	ID assigned by Paygate for this transaction
Status	a..50	M	OK (URLSuccess) or FAILED (URLFailure)
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)

Key	Format	CND	Description	Beschreibung
PayID	an32	M	ID assigned by Paygate for this transaction	Vom Paygate vergebene ID für diese Transaktion

Key	Format	CND	Description	Beschreibung
Status	a..50	M	OK (URLSuccess) or FAILED (URLFailure)	OK (URLSuccess) oder FAILED (URLFailure)

Key	Format	CND	Description	Beschreibung
Code	n8	M	Error code according to Paygate Response Codes (A4 Error codes)	Fehlercode gemäß Paygate Antwort-Codes (A4 Fehlercodes)

Description of result parameters within the record for Batch files

Test data

Description	.
-------------	---

Start page and select a country, e.g. Sweden

Select bank

Country: Please select ^

 Ireland

 Latvia

 Malta

 Norway

 Portugal

 Sweden

 Italy

 Lithuania

 Netherlands

 Poland

 Spain

 United Kingdom

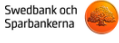
ID: 16624008989

Trustly

Select any bank of the list

Select bank

Country: Sweden v

 Instant deposit

 Instant deposit

 Next working day

 Instant deposit

 Instant deposit

 Instant deposit

 Instant deposit

 Instant deposit

 Next working day

Svenska

ID: 16624008989

Trustly

Either just go ahead with "Continue"
or click "Set order options" to try specific test cases

 1.23 SEK

This is the Trustly test system. Here you can test transactions with Trustly without using real bank accounts or real money. All transactions here are entirely fictional.

Banks in the test system are simulated, end user experience will differ when using live banks.

For more information on test options, please visit:
<https://test.trustly.com/testing>

☐ Set order options

Continue

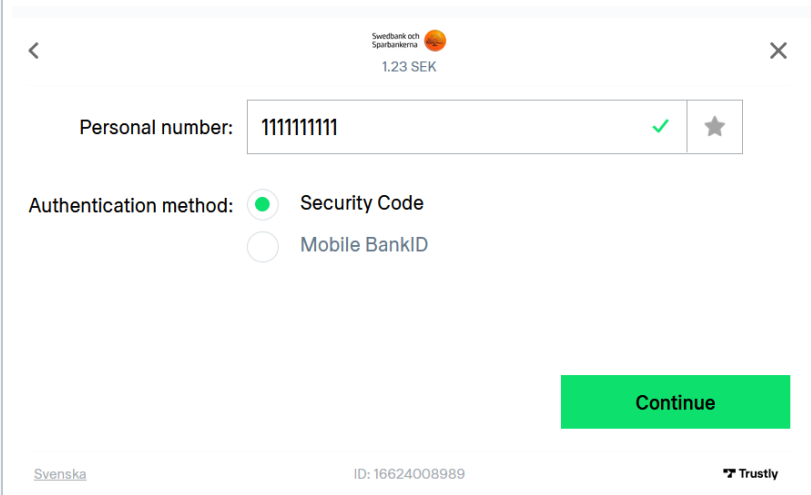
By clicking continue, you agree to Trustly's [user terms and conditions](#). We will collect and process personal data about you in order to verify the transaction and to fulfil our legal obligations. For more information, please see our [privacy policy](#).

Svenska

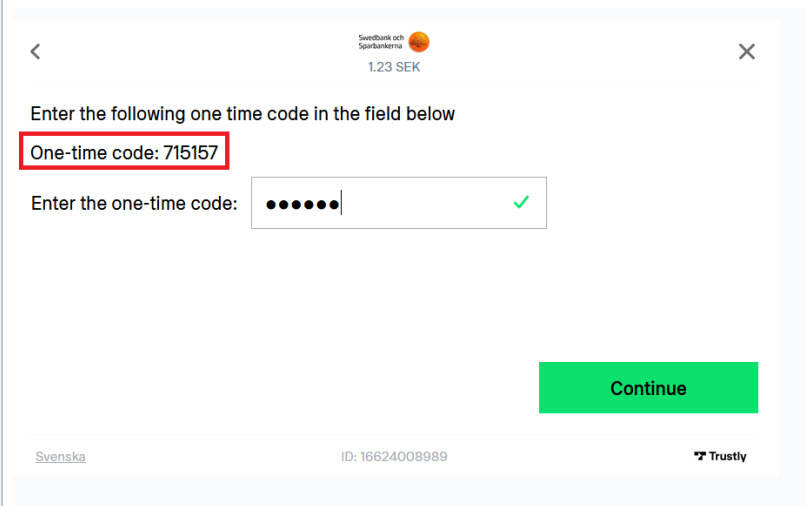
ID: 16624008989

Trustly

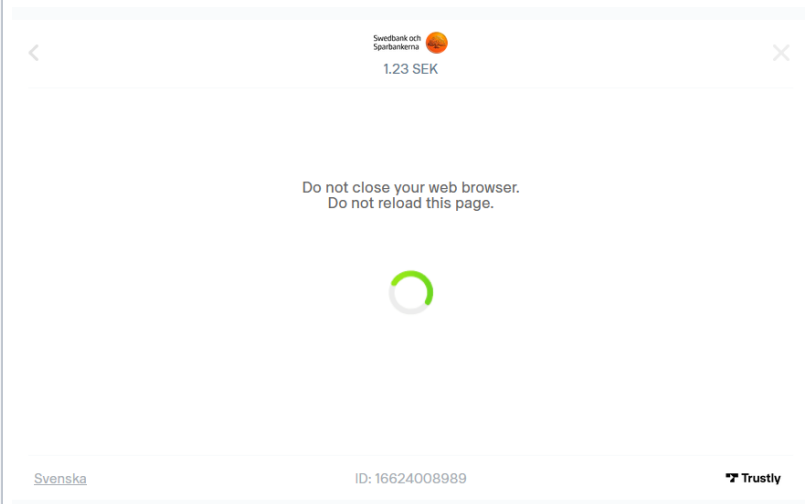
Enter any personal number (either 10 or 12 digits), e.
g. 1111111111



Enter the one-time code which is displayed to
confirm that account data may be retrieved



Wait for 2 to 3 seconds



Select the account that should be used

<

Svebank och Sparbankerna
1.23 SEK

×

Please select the account from which the money should be sent:

Checking account
8327960000106 Fredrika Lundqvist

Savings account
8327910000107 Fredrika Lundqvist

Continue

Svenska

ID: 16624008989

Trustly

Enter again the one-time code which is displayed to confirm the payment

<

Svebank och Sparbankerna
1.23 SEK

×

Please enter the following one time code in order to confirm the payment

One-time code: 729076

Enter the one-time code:

Account: 83279 60000106

Amount: 1.23 SEK

Confirm payment

Svenska

ID: 16624008989

Trustly

Your test payment has been successfully processed.
Your shop will be notified that the payment has been completed.