

Payment / Transaction Details View

Selecting a payment to view / edit

By moving the mouse on a payment row the selected row is highlighted:

[illegible]

Operation details

After selecting and clicking on a payment row the operation details for this payment will be displayed in a new tab / window like this:

[illegible]

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Payment details overview

This view provides a detailed breakdown of all relevant information for a specific payment. The information is organized into several sections:

1. Common information

This section includes general details about the payment, such as:

- Merchant name
- Paygate Payment ID
- Payment status
- Authorized, captured and refunded amounts

2. Transaction list

Here you'll find a list of all transactions related to this payment, including:

- Date and time of each transaction
- Type of transaction (e.g., Authenticate, Authorize, Capture, Refund)
- Transaction description
- Response code
- Currency
- Transaction amount

3. Merchant information

This section displays merchant-specific details associated with the payment, such as:

- Reference number
 - Merchant reference number
 - Cardholder information text
- (Additional fields may be available depending on configuration)*



Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Merchant Portal

On this page

- Selecting a payment to view / edit
- Operation details
 - Payment details overview
 - 1. Common information
 - 2. Transaction list
 - 3. Merchant information
 - 4. Payment details
 - 5. Shopping cart information
 - 6. Further actions
 - Customizing the view
 - Close this window

In this section

- Displaying an operation
- Displaying payment transactions for an operation
- Displaying Payments and Transaction
- Exporting operations with all information
- Finding operations using the global search (optional)
- Payment / Transaction Details View
- Reconciliation - Search operations for an account number
- Search and view Settlement files
- Search for operations for an account number
- Searching for and filtering operations
- Searching for operations for a payment method or a payment method provider
- Searching for settlement files

4. Payment details

- [Viewing operations](#)

This section contains payment method-specific information:

- **Credit card payments:**
 - Card brand
 - Masked card number
 - Expiration date
 - Approval code
- **Direct debit payments:**
 - IBAN
 - Bank name

5. Shopping cart information

Displays the shopping cart data provided for this payment.

6. Further actions

Quick access to commonly used actions such as:

- Refund
- Capture
- Cancel
- **Delete person-related information** (if applicable)

Available actions depend on your merchant setup and your individual user permissions.

Customizing the view

- All information is grouped into modular blocks.
- The "**Common information**" block is always visible as it contains essential internal data.
- **Transaction details** can be shown or hidden based on your preference.
- Other blocks can be **moved between the left and right columns** to suit your layout needs.

Customize view

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Drag and drop elements to organize the view

Common information

Transaction details

Merchant information

3-D Secure details

Debtor management

Currency conversion data

Wallet Data

Factoring data

Payment details

Personal Data

Customer data

Address and creditcheck data

IP data

Information of shopping cart

Restore to default view

Cancel

Save

After you've finished your new view can be saved for future payment operations.

Close this window

As these details are opened in a new tab / new window, you may close this window here – or just close the tab via browser-feature.