

Payment / Transaction Details View

Selecting a payment to view / edit

By moving the mouse on a payment row the selected row is highlighted:

Creation date	Merchant ID	Payment ID	Merchant reference number	Reference number	Payment method	Currency	Authorized	Captured	Enabled	Status	Card number	Card brand	Approval code
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	CARD	EUR	3.00	-	Success	Success	5555555555555555	MasterCard	819203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	GOC	EUR	1.00	-	Pending	Pending	4111111111111111	VISA	619203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	CARD	EUR	2.00	-	Success	Success	4111111111111111	VISA	619203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	GOC	EUR	4.00	-	Pending	Pending	5555555555555555	MasterCard	819203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	CARD	EUR	2.00	-	Success	Success	5555555555555555	MasterCard	219203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	GOC	EUR	1.00	-	Pending	Pending	4111111111111111	VISA	619203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	CARD	EUR	2.00	-	Success	Success	4111111111111111	VISA	619203
2023-12-11 08:55	1234	12345678901234567890	12345678901234567890	12345678901234567890	GOC	EUR	4.00	-	Pending	Pending	5555555555555555	MasterCard	819203

i Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Operation details

After selecting and clicking on a payment row the operation details for this payment will be displayed in a new tab / window like this:

Merchant Portal

Operation details

Common information

Merchant: JAMES TEST - JAMES TEST SHOP
Payment ID: 1234567890123456789012345678901234567890
Status: Successful

Amount authorized: 2.00 EUR
Amount captured: 0.00 EUR
Amount refunded: 0.00 EUR

Merchant information

Merchant reference number: 12345678901234567890
Reference number: 12345678901234567890
Card holder information 1: Test001
Card holder information 2: Test002

3-D Secure details

3-D version: 05
3-D version (processing): 01.0

Payment details

Payment method: Card (3-D Secure) - Visa
Card brand: Visa
Pseudo card number: 8000000000000000
Expiry date (YYYYMM): 06/2024
Card holder: JAMES TEST
Issuer bank: JPMORGAN CHASE BANK, N.A.
Approval code: 360002

Information of shipping cart

Test0003

On this page

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Payment details overview

This view provides a detailed breakdown of all relevant information for a specific payment. The information is organized into several sections:

1. Common information

This section includes general details about the payment, such as:

- Merchant name
- Paygate Payment ID
- Payment status
- Authorized, captured and refunded amounts

2. Transaction list

Here you'll find a list of all transactions related to this payment, including:

- Date and time of each transaction
- Type of transaction (e.g., Authenticate, Authorize, Capture, Refund)
- Transaction description
- Response code
- Currency
- Transaction amount

3. Merchant information

This section displays merchant-specific details associated with the payment, such as:

- Reference number
- Merchant reference number
- Cardholder information text
(Additional fields may be available depending on configuration)

In this section

- [Displaying an operation](#)
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4. Payment details

- [Viewing operations](#)

This section contains payment method-specific information:

- **Credit card payments:**
 - Card brand
 - Masked card number
 - Expiration date
 - Approval code
- **Direct debit payments:**
 - IBAN
 - Bank name

5. Shopping cart information

Displays the shopping cart data provided for this payment.

6. Further actions

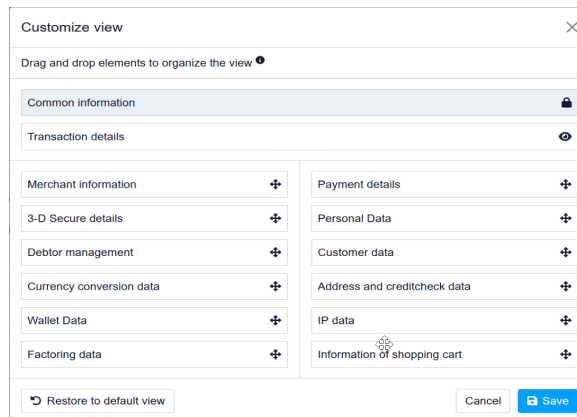
Quick access to commonly used actions such as:

- Refund
- Capture
- Cancel
- **Delete person-related information** (if applicable)

Available actions depend on your merchant setup and your individual user permissions.

Customizing the view

- All information is grouped into modular blocks.
- The "**Common information**" block is always visible as it contains essential internal data.
- **Transaction details** can be shown or hidden based on your preference.
- Other blocks can be **moved between the left and right columns** to suit your layout needs.



After you've finished your new view can be saved for future payment operations.

Close this window

As these details are opened in a new tab / new window, you may close this window here – or just close the tab via browser-feature.