Blacklisting card/account/device data

There are three ways to blacklist card, account or device data or to add them to the black list.

- You can use the tab "Fraud prevention" "Black list" to create a new list entry using the "New entry list" button.
- You can upload a CSV file with several card, account or device data.

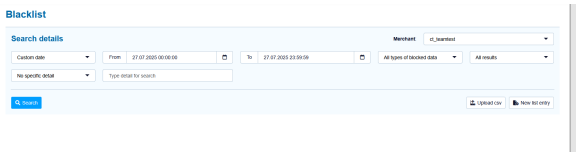
In order to enable the card, account or device data again, you must switch the corresponding list entry to inactive.

Adding a new list entry to the black list

Proceed as follows to add a new list entry to the black list:

1. Open the tab "Fraud prevention" "Black list".

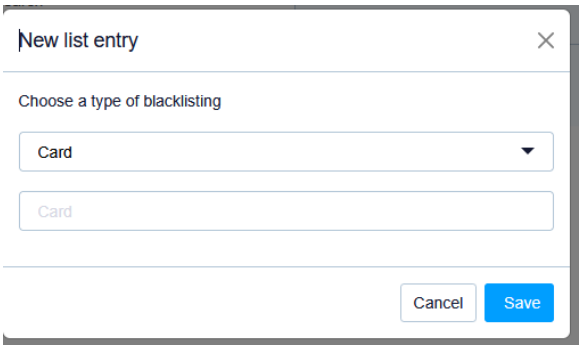
The black list opens.



1. *"Period" selection field*
2. *"Blocking characteristics" selection field*
3. *"Search and Filter" button*
4. *"New list entry" button*
5. *"Upload csv" button*

2. Click on the "New list entry" button.

The "New list entry" window opens.



1. *Drop-down "Type of blacklisting" menu*
2. *"Listed value" input field*
3. *"Add data entry" button*

Type of blacklisted data	Description
Card	Used to blacklist a credit card number
IBAN	Used to blacklist an IBAN
Device ID	Used to blacklist the device ID of a device

3. Select the type of blacklisting from the drop-down "Type of blacklisting" menu.

> **"Listed value" input field**
>
> The character string entered depends on the blacklisting characteristics selected beforehand in the drop-down "Type of blacklisting" menu.

4. Enter the card number, IBAN or device ID in the "Listed value" input field.

5. Click on the "Save" button.

The application verifies the data entered. If the data are invalid, a message showing the reason why will appear in red. If the data are valid, the card number, the IBAN or the device ID is used to create a list entry in the black list. If you wish to enable the card again, you must switch the list entry to inactive.

Blacklisting several card, account or device data using a CSV file

You can use the "Upload csv" button to blacklist several card, account or device data by using a CSV file. To do so, collect operation data such as the credit card number, account number of IP address in a CSV file, which you can then upload to the application.

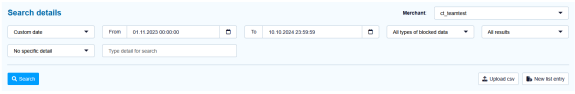
> **CSV file**
>
> A detailed description of the format of the CSV file can be found in the chapter that covers how to compile a CSV file for import.

If you upload a CSV file to the application, the application will create list entries for the blacklisted data saved to the CSV file.

Proceed as follows to blacklist several card, account or device data by using a CSV file:

1. Open the tab "Fraud prevention" "Black list".

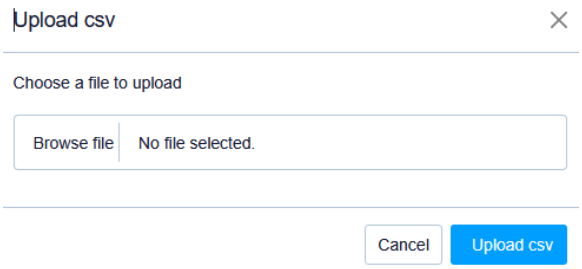
The black list opens.



1. *"Period" selection field*
2. *"Blocking characteristics" selection field*
3. *"Search and Filter" button*
4. *"New list entry" button*
5. *"Upload csv" button*

2. Click on the "Upload csv" button.

The "Upload csv" window opens.



> 1. *"Browse..." button*
> 2. *"Upload csv" button*

3. Click on the "Browse..." button.

The file explorer opens on the computer.

4. Select the CSV file on the computer.

5. Click on the "Upload csv" button.

The application verifies the CSV file. If the CSV file is invalid, a message showing the reason why will appear in red. If the CSV file is valid, list entries are created to add the blacklisted data to the black list.