

Viewing card/account/device data exempted from the velocity checks

You can have velocity checks configured in your Paygate as an additional security measure.



Velocity checks

Velocity checks can only be created and viewed by [Computop Helpdesk](#). Please contact [Computop Helpdesk](#) to have velocity checks changed, created or removed.

Velocity checks are tools used to check parameters that are automatically queried each time before an operation is created. A rule could, for example, be that a maximum of two payments are permitted using one credit card within a set period of time. If you create a list entry in the SecurePay white list, the account or device data that were entered are exempted from the velocity checks. You can, for example, use this to save the IP addresses of large, individual corporate customers so that the limitation to how many operations can be created within a given time period does not apply to them.

You can use the tab "Fraud prevention" "White List SecurePay" to search for and view and filter blacklisted card, account or device data. Furthermore, you can exempt new card, account or device data from the velocity checks.



Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Merchant Portal

Overview of the search criteria

Selecting specific details

Descriptions of the specific details can be found in the "Specific detail" table below.



Input field next to the drop-down "No specific detail" menu.

The input field next to the drop-down "No specific detail" menu allows you to narrow the search to a character string. The character string that is entered depends on the specific detail selected in the drop-down "No specific detail" menu.

Specific detail	Description
Account data/card number	The account number is a country-specific number and is used to identify a bank account. The card number is the number on the credit card that allows a unique assignment.
IP address	The IP address is a standardised numerical label that allows every end device connected to the internet to be identified uniquely
Device ID	The device ID is the ID of the device in the application, which allows a unique assignment of the end device

On this page

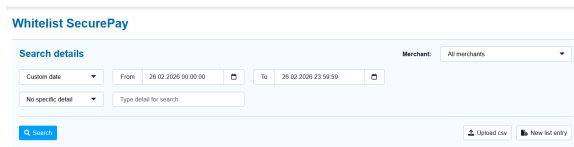
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Adding a new list entry to the SecurePay white list

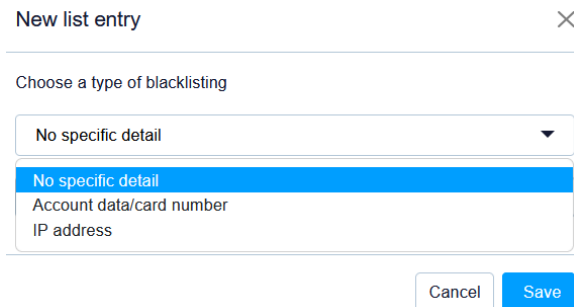


The image shows the 'Whitelist SecurePay' search interface. It includes a 'Search details' section with a 'Custom date' dropdown, 'From' and 'To' date pickers (both set to 26.02.2026), a 'Merchant' dropdown (set to 'All merchants'), and a 'No specific detail' dropdown. There is a 'Search' button and 'Upload csv' and 'New list entry' links.

Proceed as follows to add a new list entry to the SecurePay white list:

1. Click on the "New entry list" button.

The "New entry list" window opens.



The 'New list entry' dialog shows a 'Choose a type of blacklisting' dropdown menu. The menu is open, showing options: 'No specific detail' (selected), 'Account data/card number', and 'IP address'. There are 'Cancel' and 'Save' buttons at the bottom.

Type of blacklisted data	Description
Account data/card number	Used to blacklist a credit card number
IP address	Used to blacklist an IP address

2. Select the type of blacklisting from the drop-down "Type of blacklisting" menu.
3. Enter the value in the input field.
4. Click on the "Add data entry" button.

The application verifies the data entered. If the data are invalid, a message showing the reason why will appear in red. If the data are valid, the card number, the IBAN or the device ID is used to create a list entry in the SecurePay white list.

Exempting several card, account or device data from velocity checks using a CSV file

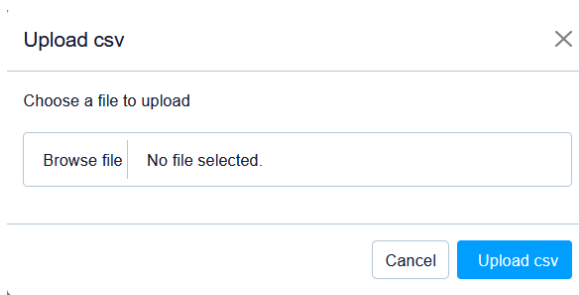
You can use the "Upload csv" button to exempt several card, account or device data from the velocity checks by using a CSV file. To do so, collect data such as the credit card number, account number or device ID in a CSV file, which you can then upload to the application.



CSV file

A detailed description of the format of the CSV file can be found in the chapter that covers how to [compile a CSV file for import](#).

If you upload a CSV file to the application, the application will create list entries for the exemptions saved to the CSV file.



Upload csv

Choose a file to upload

Browse file No file selected.

Cancel Upload csv

1. Click on the "Upload csv" button.

The "Upload csv" window opens.

2. Click on the "Browse..." button.

The file explorer opens on the computer.

3. Select the CSV file on the computer.

4. Click on the "Upload csv" button.

The application verifies the CSV file. If the CSV file is invalid, a message showing the reason why will appear in red. IF the CSV file is valid, the list entries are created.

Opening the detailed view of a list entry

You can open the detailed view for every list entry in the search results. More information about the blacklisting characteristics are shown to you in the detailed view. Moreover, you can delete this entry in the detailed view of a list entry.

Exporting search results

You can export the search results as an Excel or csv file for further processing using the export icon on the grid.