Viewing blacklisted card/account/device data

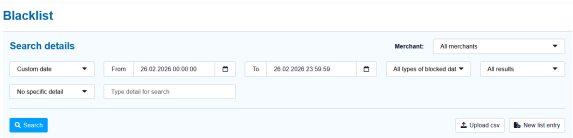
You can use the tab "Fraud prevention" "Black list" to search for and filter blacklisted card, account or device data. It allows you to set filters for the time period and the blacklisting characteristics. Furthermore, you can also blacklist specific card, account or device data in the application to protect yourself for payments with fraudulent card, account or device data. You have the option to open a detailed view of all blacklisted card, account or device data in the detailed view of the list entry in order to obtain all information about the blacklisting characteristics.

> **Deleting list entries**
>
> You cannot delete list entries. To have list entries deleted, please contact Computop Helpdesk. You can override blacklisted card, account or device data by switching the status of the list entry to inactive.

> **Application Button**
>
> The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Merchant Portal

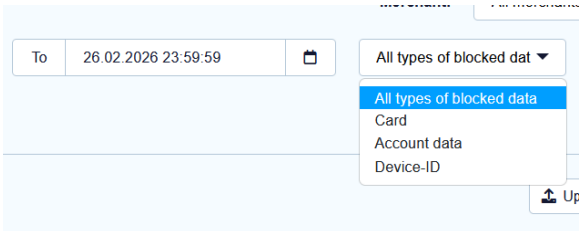
Overview of the search criteria



When you click in the input fields for the date and time, a calendar opens in which you can select a date and time for the search.

Selecting the type of blacklisted data

Descriptions of the types of blacklisted data can be found in the "All types of blacklisted data" table below.



Type of blacklisted data	Description
Card	Blacklisted credit cards
Account data	Blacklisted account data
Device ID	Blacklisted device ID of a device

Selecting specific details

Descriptions of the specific details can be found in the "Specific details" table below.

> **Input field next to the drop-down "No specific detail" menu.**
>
> The input field next to the drop-down "No specific detail" menu allows you to narrow the search to a character string. The character string that is entered depends on the specific detail selected in the drop-down "No specific detail" menu.

On this page

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  - Selecting the type of blacklisted data
  - Selecting specific details
  - Selecting the status
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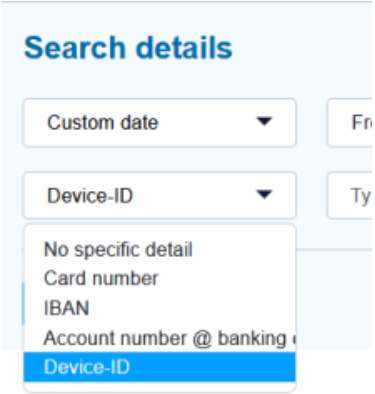
- Switching blacklisted card, account or device data to active/inactive
  - Exporting search results

In this section

- Activating fraud prevention (optional)
- Blacklisting card, account or device data
- Blacklisting card/account /device data
- Search and manage authorised credit card BIN ranges
- Searching and managing authorised credit card BIN ranges
- Setup fraud prevention (optional)
- Viewing blacklisted card, account or device data
- Viewing blacklisted card /account/device data
- Viewing card, account or device data blacklisted by the velocity checks
- Viewing card, account or device data exempted from the velocity checks
- Viewing card/account/device data blacklisted by the velocity checks

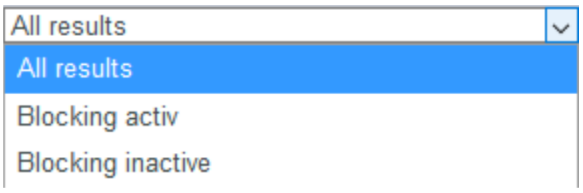
- Viewing card/account/device data exempted from the velocity checks



Specific detail	Description
Card number	The card number is the number on the bank card that allows a unique assignment
IBAN	An IBAN is a standardised international bank account number and is used to identify a bank account. The IBAN is comprised of the bank code, the previous account number, the country code (DE for Germany) and the two-digit validation code.
Account number @ bank code	The account number is a country-specific number and is used to identify a bank account. The bank code is a reference number used in Germany and Austria, which allows unique identification of the credit institute.
Device ID	The device ID is the ID of the device in the application, which allows a unique assignment of the end device

Selecting the status

Descriptions of the statuses can be found in the "Status" table below.



Status	Description
Blocking active	Blacklisting is active
Blocking inactive	Blacklisting is inactive

Opening the detailed view of a list entry

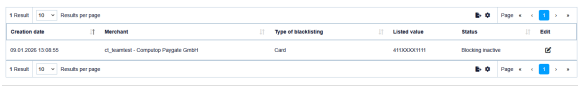
You can open the detailed view for every list entry in the search results. More information about the blacklisting characteristics are shown to you in the detailed view. Moreover, you can switch entry in the black list to inactive in the detailed view of the list entry.

Proceed as follows to open the detailed view of the list entry:

1. Activate values in the selection fields.

2. Click on the "Search and Filter" button.

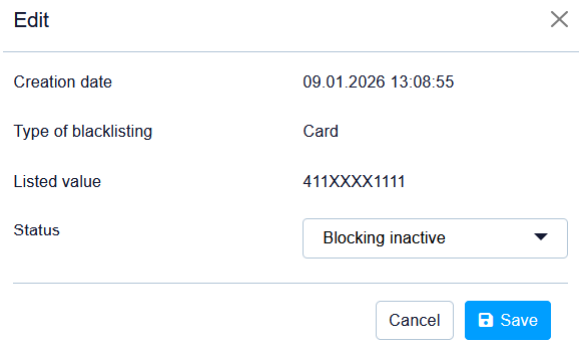
The application verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.



Switching blacklisted card, account or device data to active/inactive

You can deactivate blacklisted data, or activate them again, at any time.

Click on the edit iconblocked URLand the detail view opens up and you can change the status through status dropdown.



Exporting search results

You can export the search results as an Excel file for further processing by clicking on the blocked URL on top of the grid.