Viewing card/account/device data blacklisted by the velocity checks

You can have velocity checks configured in your Paygate as an additional security measure.

> **Velocity checks**
>
> Velocity checks can only be created and viewed by Computop Helpdesk. Please contact Computop Helpdesk to have velocity checks changed, created or removed.

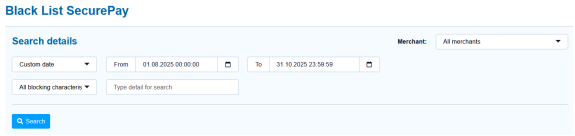
Velocity checks are tools used to check parameters that are automatically queried each time before an operation is created. A rule could, for example, be that a maximum of two payments are permitted using one credit card within a set period of time. When the maximum number has been exceeded in the set period of time, a temporary list entry with the card, account or device data is automatically created in the SecurePay black list. These card, account or device data cannot be used to create operations any more for the specified time. Once the set time has expired, the temporary list entry is automatically removed from the SecurePay black list again.

You can use the tab "Fraud prevention" "Black List SecurePay" to search for and filter blacklisted card, account or device data. This allows, for example, card, account or device data temporarily blacklisted by one of your support staff to be enabled again. You cannot create temporary list entries. The application does, however, provide you with the option of blacklisting card, account or device data permanently in the tab "Fraud prevention" Black list".

> **Application Button**
>
> The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

Merchant Portal

Overview of the search criteria



When you click in the input fields for the date and time, a calendar opens in which you can select a date and time for the search.

Selecting specific details

Descriptions of the specific details can be found in the "Specific detail" table below.

> **Input field next to the drop-down "No specific detail" menu.**
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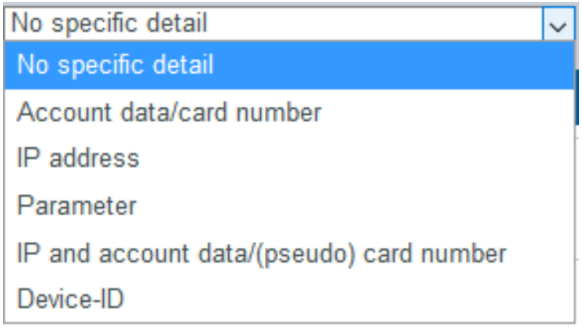
> The input field next to the drop-down "No specific detail" menu allows you to narrow the search to a character string. The character string that is entered depends on the specific detail selected in the drop-down "No specific detail" menu.



Specific Detail	Description
Account data/card number	The account number is a country-specific number and is used to identify a bank account. The card number is the number on the bank card that allows a unique assignment.

On this page

- Overview of the search criteria
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- Opening the detailed view of a SecurePay list entry
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In this section

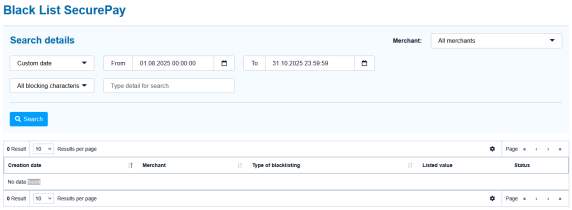
- Activating fraud prevention (optional)
- Blacklisting card, account or device data
- Blacklisting card/account /device data
- Search and manage authorised credit card BIN ranges
- Searching and managing authorised credit card BIN ranges
- Setup fraud prevention (optional)
- Viewing blacklisted card, account or device data
- Viewing blacklisted card /account/device data
- Viewing card, account or device data blacklisted by the velocity checks
- Viewing card, account or device data exempted from the velocity checks
- Viewing card/account/device data blacklisted by the velocity checks
- Viewing card/account/device data exempted from the velocity checks

IP address	The IP address is a standardised numerical label that allows every end device connected to the internet to be identified uniquely
Parameter	The velocity check that was violated
IP and account data/ (pseudo) card number	The IP of the device, account data or card number of the customer
Device ID	The device ID is the ID of the device in the application, which allows a unique assignment of the end device

Opening the detailed view of a SecurePay list entry

You can open the detailed view for every list entry in the search results. More information about the blacklisting characteristics are shown to you in the detailed view. Furthermore, the detailed view of the list entry allows you to revoke the blacklisting, or to exempt the card, account or device data in the list entry from the velocity checks.

Proceed as follows to open the detailed view of the list entry:



1. Select the period.

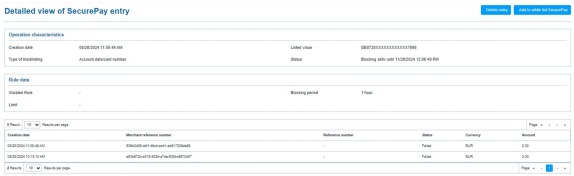
2. Select the blacklisting characteristics.

3. Click on the "Search and Filter" button.

The application verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.

4. Click on the value listed for the required list entry in the "Listed value" column.

The detailed view of the list entry opens.



The "Add to SecurePay white list" button allows you to use the card, account or device data to create a list entry in the SecurePay white list. More information about the SecurePay white list can be found in the corresponding chapter.

The table shows you all the OK and failed operations that were carried out using the card, account or device data.

You can use the "Delete entry" button to delete the list entry from the SecurePay white list.

Velocity checks

Velocity checks can only be created and viewed by Computop Helpdesk. Please contact Computop Helpdesk to have velocity checks changed, created or removed. Rule details show you the velocity checks that were violated.

Exporting search results

You can export the search results as an Excel file for further processing by clicking on the blocked URL on top of the grid.