

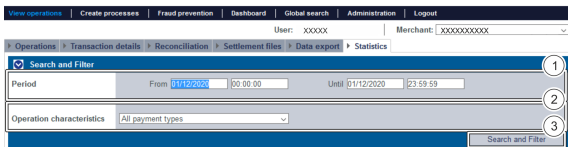
# Searching for operations for a payment method or a payment method provider

The tab "View operations Statistics" allows you to have all operations for one payment method or one payment method provider within a specific period displayed. You can export the search results as an Excel file.

## Overview of the search criteria

**i** The software text "operation characteristics" refers to "characteristics of payment" in this case.

Characteristics of payment were accidentally designated as operation characteristics. Please note that this actually refers to characteristics of payment.



1. "Period" selection field
2. "Operation characteristics" selection field
3. "Search and Filter" button

## Activating the "Period" selection field

When you click in the input fields for the date, a calendar opens in which you can select a date. When you click in the input fields for the time, you can define a time for the search.

## Activating the "Operation characteristics" selection field

**i** The software text "operation characteristics" refers to "characteristics of payment" in this case.

Characteristics of payment were accidentally designated as operation characteristics. Please note that this actually refers to characteristics of payment.

Characteristics of payment describe the payment method for an operation. You can either search for all credit cards, or select a payment method provider. The "All payment types" drop-down menu shows you all payment methods that have been enabled for you in Computop Paygate. Individual payment method providers appear under the respective main categories in the list. Descriptions of the main categories can be found in the "All payment methods" table below.

### **i** Application Button

The button at the bottom allows you to jump to the corresponding page within the application. You must be logged in to jump to the corresponding page within the application.

## Computop Analytics

## On this page

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- CARD
  - CARD (3-D SECURE)
  - BANCONTACT
  - DEBITORS MANAGEMENT
  - DIRECT DEBIT
  - EWALLET
  - INVOICE & INSTALLMENTS
  - ONLINE BANK TRANSFER
  - PREPAID
  - RISK MANAGEMENT
- All payment types

Status	Description
CARD	All payment method providers that support credit cards
CARD (3-D SECURE)	All payment method providers that support credit cards with 3-D Secure authentication
BANCONTACT	All payment method providers that support Bancontact
DEBTOR MANAGEMENT	All service providers that support debtor management
DIRECT DEBIT	All payment method providers that support direct debit
EWALLET	All payment method providers that support online wallets
INVOICE & INSTALMENTS	All payment method providers that support payments by invoice and in instalments
ONLINE BANK TRANSFER	All payment method providers that support online bank transfers
PREPAID	All payment method providers that support prepaid
RISK MANAGEMENT	All service providers that support risk management



**Information about the individual paymethods**

More information about the individual paymethods can be found here: [Paymethods](#).

## Exporting search results

You can export the search results as an Excel file for further processing.

Proceed as follows to export the search results:

1. Activate values in the selection fields.
2. Click on the "Search and Filter" button.

The application verifies the values entered. If the values are invalid, a message showing the reason why will appear in red. If the values are valid, the search results will be shown.

Home | Credit processes | Fraud prevention | Dashboard | Global search | Administration | Logout

User: XXXXXXX | Merchant: XXXXXXXXXXX

Operations | Transaction details | Reconciliation | Settlement files | Data export | Statistics

Search and Filter

Period: From: 01/09/2020 00:00:00 | To: 26/11/2020 23:59:59

Operation characteristics: No specific data | Detail

Characteristics of Payment: All payment types | All currencies | Amount

Search and Filter

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Operation date	Merchant	Merchant reference number	Reference number	Type of Transaction	Status	Currency	Amount Authorization	Amount Capture	Amount Refund
17/09/2020 16:24	XXXXXXXXXXXX			Card - Visa	ERR02	EUR	-	-	-
18/10/2020 13:59:14	XXXXXXXXXXXX	76e1233	76e1233	Card - American Express	ERR02	GSP	-	-	-
18/11/2020 13:52:21	XXXXXXXXXXXX	76e1232	76e1232	Card - Visa	OK	GSP	100.00	100.00	-
18/11/2020 13:14:52	XXXXXXXXXXXX	76e0412	76e0411	Card - Visa	OK	CAD	100.00	100.00	-
18/11/2020 16:48:26	XXXXXXXXXXXX	7111	7111	Card - Visa	OK	EUR	-	-	-
18/11/2020 15:45:26	XXXXXXXXXXXX	7111	7111	Card - Visa	ERR02	EUR	-	-	-
18/11/2020 16:54:31	XXXXXXXXXXXX	12345	12345	Card - Visa	OK	EUR	123.00	-	-
18/11/2020 16:54:37	XXXXXXXXXXXX	12345	12345	Card - Visa	ERR02	EUR	-	-	-
18/11/2020 12:53:28	XXXXXXXXXXXX	7111	7111	Card - Visa	ERR02	EUR	-	-	-
18/11/2020 12:53:49	XXXXXXXXXXXX	7111	7111	Card - Visa	OK	EUR	100.00	-	-

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1. "Export" button

3. Click on the "Export" button.

The search results are issued as a CSV file ready to download.